

Meeting Minutes



Managed Care Plans, Fresno County Behavioral Health Department

Meeting Title: Care Coordination Q3 2024 Quarterly Meeting
Date/Time of Meeting: August 26, 2024, at 9:30 a.m.
Frequency: Quarterly Meeting (Q3 2024)
Dial in: 1 (816) 702-6560 ID:690 854 274#
Meeting ID: 246 986 716 635
Password: 6Aqttg

[Click here to join the meeting](#)








Meeting Leader:

Rosy Martinez and Lali Witrigo



CalViva Health/Health Net	Yes/No	Fresno County Behavioral Health Department	Yes/No
Rosa (Rosy) Martinez Urueta, Community Liaison	Yes	Susan L. Holt, LMFT, Director	No
Myriah Kemp, Senior Manager BH Utilization Mgt.	Yes	Emma Rasmussen, Deputy Director, BH	No
Krystal Harris, Senior Manager Operations	No	Stacy Vanbruggen, Core Connective Care & Justice Services	Yes
Elizabeth Campos, Program Manager II	No	Lesby Flores, Deputy Director, BH	No
Anthem Blue Cross	Yes/No	Joseph Rangel, Manager, Contracts	Yes
Lali Witrigo, Program Manager	Yes	Dr. John Tran, Medical Director	Yes
Cheryl Laundry, RPM, Special Programs	Yes	Aimie Rojas, Division Manager, BH	Yes
Judy Barrios, BH Case Manager	No	Rita Mehia, Division Manager – Housing and Related Services	Yes
Fargol Riahi, BH Case Manager Lead	No	Elizabeth Thomas, Sr, Staff Analyst QI	Yes
		Meng Moua, Sr. Staff Analyst QI	
Kaiser Permanente	Yes/No	Danielle Carter, Staff Analyst	No
Melissa Sutherland, Project Manager	No	Maria Imperatrice, Contracts	No
Emely Arienza, Consultant V	Yes	Francisco Escobedo, BH Manage Care Coordinator	Yes
Melissa Gonzalez, MOU Coordinator	Yes	Marcelia Black, Deputy Director BH	Yes
Giselle Fernandez	No	Gleyra Castro, Division Manager BH	Yes
		Luisa Parra Sanchez, Division Manager, BH	Yes
		Natalie Armitstead, Division Manager, BH	Yes
		Sharon Erwin, Sr. Staff Analyst	Yes
		Cesar Rodriguez-Perez, Sr. Staff Analyst	Yes
		Meng Moua	Yes
		Lesley Adair	Yes

Meeting Agenda

Categories	Details	Responsible Party
I.	Introductions: All attendees introduced themselves by name and role. County Department acknowledge and discussed BH department re-structure, therefore the agenda will be updated accordingly.	All

<p>II.</p>	<p>MOU:</p> <ul style="list-style-type: none"> • MCPs to provide training and education presentation slide deck as part of the MOU requirements. • Joseph Rangel shared that the SUD contractors meet every month, and the Mental Health contractors meet every two months. Also, The Plan Administration Division within the Department of Behavioral Health solicits agenda item topics from their internal divisions to establish the agenda for the meetings. Their division facilitates both of these meetings. • Joseph reported on the next Mental Health Contractors meetings is 10/9/2024 at 11am to 12 noon. Next SUD contractors meeting is 8/28 at 9:45am to 12 noon. <p>CalViva Health MOU:</p> <ul style="list-style-type: none"> • Fresno combined MHP & DMC-ODS MOU Fully Executed on July 9, 2024. <p>Anthem Blue Cross MOU:</p> <ul style="list-style-type: none"> • MHP and DMC-ODS MOU executed on July 09, 2024. • Training for Staff pending. <p>Kaiser Permanente MOU:</p> <ul style="list-style-type: none"> • MHP and DMC-ODS MOU executed on 7/9/24. 	<p>Rosy Lali Emely</p>
<p>III.</p>	<p>Health Plan Updates:</p> <p>CalViva Health: Rosy presented the following updates/information:</p> <ul style="list-style-type: none"> • ModivCare App Transportation Flyer  Modivcare App Transportation Flyer • ModiveCare App Transportation Reference Guide  Modivcare App Transportation Refe <p>Anthem Blue Cross: Lali presented the following updates/information:</p> <ul style="list-style-type: none"> • Healthy Rewards – Member Flyer in English and Spanish   12292504 12292504 1057170CAMENABC 1057170CAMSPABC • Value Based Benefits – Member Flyer in English and Spanish   7516674 7516674 1049017CACENABC (1049017CACSPABC C • CalAIM referrals for Enhanced Care Management and Community Supports through Findhelp at https://anthembc.findhelp.com/ <p>Kaiser Permanente: Emely presented the following updates/information:</p>  Fresno County_MCPs_Quarter	<p>Rosy Lali Emely</p>

<p>IV.</p>	<p>County Updates:</p> <ul style="list-style-type: none"> • FCDBH meeting focused on updates to the DBH clinical division reorganization, which occurred on July 8. • Key points included the new division structure, with responsibilities for plan administration, contract monitoring, and state performance agreement monitoring. • The new structure involves several divisions and Joseph Rangel is part of the plan administration division responsible for overseeing MOUs and contract monitoring. Contracts are now managed by various divisions based on focus, service, modality, and area, with administrative teams handling them. • FCDBH audits of programs are still performed by the plan administration division, and the managed care division is now part of this division post-reorg. • FCDBH Court Connected Care and Justice Services division now handles mental health diversion program and the CalAIM justice initiative. The Court Connected Care and Justice Services works with individuals on LPS conservatorship and those deemed incompetent to stand trial. • The new CalAIM Justice Initiative allows for Medi-Cal billing 90 days before, involving collaboration with the jail and ECM providers. • A new division for housing and related services was introduced, focusing on outreach and transportation for individuals with SMI. The division will be more involved with step-downs, ECM, and transportation, and they are currently developing outreach strategies. Also, the division aims to provide more comprehensive support for housing and related services, aligning with county goals. • FCDBH highlights changes in the adult and older adult division, with contracts now managed by this division. This division now oversees SUD contracts with community providers for mental health, as well as individual and group providers. • FCDBH Youth and Young Adult Division focuses on providing services to the community, with a focus on treatment programs. • FCDBH Crisis Care Division, a newly formed division responsible for overseeing contracts with crisis stabilization and hospitals. The division provides crisis services such a mobile crisis and crisis intervention teams. They also oversee teams that provide services for hospital discharge youth and adults. • FCDBH Crisis Care Division oversees crisis stabilization and hospital discharge services. • FCDBH will be shar an org chart and a program inventory to clarify responsibilities and facilitate communication among divisions. 	<p>County Team</p>
<p>V.</p>	<p>Follow-Up Items:</p> <ul style="list-style-type: none"> • DBH ECM Training Planning • Gleyra to communicate with Rosa from CalViva to update the meeting attendance list, including any additional participants that should be invited or those who may not need to attend. 	<p>County Team</p>
<p>VI.</p>	<p>Care Coordination and Data Exchange:</p>	

	<p>CalViva Health: Data Report Fresni County BH Q3 2024 Myriah and Rosy, provided the following referral numbers and BH utilization data:</p> <ul style="list-style-type: none"> • Total Screening Tool, Referral Numbers & Unduplicated Members Served/Mild to Moderate – See data report. • Enrollment Numbers & ModivCare Utilization data. Please refer to CalViva Health Data Sheet Report Fresno County BH – Q3 2024.  <p>Q3 2024 BH Data Sheet - Fresno Cour</p> <p>Anthem Blue Cross: Fresno County Q3 2024 Report Lali, provided the following referral numbers and BH utilization data:</p> <ul style="list-style-type: none"> • Membership, Transportation, and LiveHealth Online. Ready.Set.Renew, and CalAIM Enhanced Care Management, Community Supports, Doula, and Community Health Worker resources and information. Anthem Data Report Fresno County DBH – Q3 2024.  <p>Anthem Data Report Fresno Coun</p> <p>Kaiser Permanente:</p> <ul style="list-style-type: none"> • N/A 	<p>Myriah Rosy Lali</p>
<p>VII.</p>	<p>Open Forum</p> <ul style="list-style-type: none"> • Next Meeting - 2024 Meeting Series: • 4th Monday of the 2nd Monday of every quarter from 9:30 a.m. to 10:30 a.m. <p>Q4: November 25, 2024, at 9:30 a.m.</p>	<p>All</p>