



DEPARTMENT OF HEALTH SERVICES BEHAVIORAL HEALTH SERVICES

Our Mission

To provide a culturally competent system of care that promotes holistic recovery, optimum health, and resiliency.

Our Vision

We envision a community where persons from diverse backgrounds across the life continuum have the opportunity to experience optimum wellness.

Our Values

Respect, Compassion, Integrity • Client and/or Family Driven • Equal Access for Diverse Populations • Culturally Competent, Adaptive, Responsive and Meaningful • Prevention and Early Intervention • Full Community Integration and Collaboration • Coordinated Near Home and in Natural Settings • Strength-Based Integrated and Evidence-Based Practices • Innovative and Outcome-Driven Practices and Systems • Wellness, Recovery, and Resilience Focus

Sac County DBHS-Managed Care Plan Quarterly Meeting

Date: August 30th, 2024

Time: 11:00 a.m. – 12:00 p.m.

Location: Teams

Facilitators: Darlene Moore, Human Services Program Planner

Attendees:



Allison Williams
Annesha Land
Arianna Phillips
Christina Irizarry
Dana Sebastian


Darlene Moore
Emely Arienza
Heather Ward
Janet Paine
Jared Martin

Jennifer Shebesta
John Ebersberger
Kalil Macklin
Laurence Gonzaga
LaVonne Ricks

Michael AmeneYRO
Myriah Kemp
Timothy Perkins
Tory Ross

ITEM	DISCUSSION	ACTION/DATE
<p>Welcome, Introductions, & Announcements</p>	<p style="text-align: center;"><i>The meeting began with introductions from meeting attendees.</i></p> <p>❖ <u>County Announcements:</u></p> <ul style="list-style-type: none"> ➤ Dana Sebastian will be leaving the County on November 1st, 2024. <ul style="list-style-type: none"> ✓ Michael AmeneYRO will be transitioning into the position of Health Program Manager of Behavioral Health Services. ➤ Our <u>Adult Continuum</u> system is expanding and will be having three new Forensic Focused Programs. <ul style="list-style-type: none"> ✓ There will be two Outpatient Programs supporting individuals who are justice involved. <ul style="list-style-type: none"> • They will have a capacity of 250 at each site with the total capacity at 500. ✓ We will also be including another Full-Service Partnership Program to focus on our justice involved individuals. 	

<p>Welcome, Introductions, & Announcements (continued)</p>	<ul style="list-style-type: none"> • The capacity for this program will be 200 individuals. ✓ The goal is for these programs to go live in November of this year. More information to follow. <ul style="list-style-type: none"> ❖ <u>Please see the attached Health Net Q3 Data Sheet.</u> ❖ <u>Please see the attached Anthem Q3 Data Sheet</u> 	 <p>Q3 2024 BH Data Sheet - Sacramento</p>  <p>Q3 2024 Anthem_Sacramentc</p>
<p>Update regarding MOU (MCP/MHP/DMC-ODS)</p>	<ul style="list-style-type: none"> ❖ <u>The MOUs are currently being reviewed by the Managed Care Plans and the Mental Health Plan with ongoing meetings continuing.</u> <ul style="list-style-type: none"> ➤ Jeanine’s team is hosting those meetings and Gina is facilitating them. ➤ Currently the Managed Care Plans are reviewing the MOUs; more information will be shared and discussed in the next meeting. 	
<p>Coordination of Care & Screening and Transition of Care tool Check-In Updates</p>	<p>a. <u>MCP Updates:</u></p> <ul style="list-style-type: none"> ➤ <u>Health Net Behavioral Health:</u> <ul style="list-style-type: none"> ✓ Data from the last quarter shows consistent with the previous quarter in terms of number of members that are being screened and referred. ➤ <u>Molina Health Care:</u> <ul style="list-style-type: none"> ✓ If Care Coordinators at Sacramento County needs to confirm BH engagement at the NSMHS level, they can email Molina BH Team via email: MHC_BH_Solutions@molinahealthcare.com. ➤ <u>Anthem:</u> <ul style="list-style-type: none"> ✓ If you need assistance with reaching the BH Team/others for Anthem, please contact Jared Martin via email: jared.martin@anthem.com. <p>b. <u>MHP Updates:</u></p> <ul style="list-style-type: none"> ➤ <u>Transition Tools Update:</u> <ul style="list-style-type: none"> ✓ Reminder: If you are having to transition care over to our Mental Health Providers, you will be able to send the Transition of Care. <ul style="list-style-type: none"> • You will be able to talk to somebody from the provider’s team and share coordination of care information, while securing an ROI. • We are also reaching out to the team to encourage them to reach out to 	

<p>Coordination of Care & Screening and Transition of Care tool Check-In - Report Out Updates (continued)</p>	<p>the referring party to complete that transition.</p> <ul style="list-style-type: none"> • If you do submit a transition of care plan and that does not happen, please let us know so we may address it. <p>➤ Adults Division:</p> <ul style="list-style-type: none"> ✓ Some of our CORE Providers are reporting that it has been difficult getting in contact with some of the Managed Care Plans regarding when a client is stepping down from CORE, back to the Managed Care Provider and whether or not they can connect with somebody to verify that have an appointment to close out. <ul style="list-style-type: none"> • Please provide additional clarity when this is happening so we can have more focused conversations with those managed care plans and providers. ✓ Thank you to Kaiser for the ongoing communication and coordination efforts during this transition period. <ul style="list-style-type: none"> • We will be implementing additional provider meetings to support/ensure positive coordination of care and ease of access for the clients that are transitioning over. ✓ Reminder: <ul style="list-style-type: none"> • Our Urgent Care Clinic continues to operate 24/7. • Our Community Wellness Response Team is also 24/7 and can be reached by calling 988. <p>➤ ACCESS:</p> <ul style="list-style-type: none"> ✓ The ACCESS Team will soon be changing their name to <i>Behavioral Health Services Screening and Coordination Team</i>. <ul style="list-style-type: none"> • They will be integrating with the SUPT Team beginning January 2025. • The front-line team will be receiving more requests for both SUPT and Mental Health Services. • More information will be shared as we proceed. <p>c. Updated Care Coordination Guide:</p> <ul style="list-style-type: none"> ➤ Please see the <u>attached documents</u>: <ul style="list-style-type: none"> • Care Coordination Guide 	<div style="text-align: center;">  <p>8.15.2024 Merged Coordination Guide</p> </div>
<p>Data Exchange Updates (MHP/MCP)</p>	<p>❖ Kaiser Updates:</p> <ul style="list-style-type: none"> ➤ Kaiser is hosting via a SFTP for Data Sharing. <ul style="list-style-type: none"> ✓ They may provide “Eligibility” file for members that are signed to Kaiser and 	

	<p align="center">"Claims Encounter" Data as well.</p>	
<p align="center">Substance Use Prevention & Treatment (SUPT) Updates</p>	<ul style="list-style-type: none"> ❖ <u>As of January 1st, 2025, If you are needing Substance Use Services/ Mental Health Services, you will be able to use the ACCESS number.</u> <ul style="list-style-type: none"> ➤ The name will be changed to be more inclusive for both Substance Use and Mental Health. <ul style="list-style-type: none"> ✓ You will be able to use the same form for both kinds of referrals. ➤ Community Forums will be formed as well as an informational flyer will be sent out soon with more details. 	
<p>Next Meeting: November 22, 2024 Time: 11:00 a.m. – 12:00 p.m. Location: Teams</p>		

Scribe: Deanna Insixiengmay, Senior Office Assistant, BHS