

Meeting Minutes



CalViva Health, Anthem Blue Cross, KP & Kings County Behavioral Health Department MOU Meeting






Meeting Title: Care Coordination Q3 2024 Quarterly Meeting
Date/Time of Meeting: September 19, 2024, at 3 p.m.
Frequency: Quarterly Q3 2024
Dial in: 1 (816) 702-6560
Meeting ID: 289-757-505-911
Password: X2jAz2
Link: [Click here to join the meeting](#)



Meeting Leader:	Rosy Martinez & Lali Witrago
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CalViva Health	Yes/No	Kings County Behavioral Health Department	Yes/No
Rosa (Rosy) Martinez, Community Liaison	No	Grant Zweifel, QA Clinical Program Manager	Yes
Myriah Kemp, LCSW - Lead Utilization Review Clinician	Yes	Amy Brisky, QA Clinician, Kings County BH	Yes
Perry Shelton Jr., Community Liaison	Yes	Polo Ortiz, Adult Systems of Care Clinical Program Manager	No
		Stephanie Bealer, Children's Clinical Program Manager	Yes
		Diane Bernal, BH Services Asst. Kings County	No
Anthem	Yes/No	Lisa Rogers, Regional Director, Kings View, Kings County	No
Lali Witrago, Program Manager	Yes	Juan Cabrera, Dir. Quality Improvement and Performance, Kings View	No
Judy Barrios, Behavioral Health Case Manager	Yes	Valerie Castellum, Administrative Assistant	No
	No	Tracey Casillas, Program Manager KIND Center	Yes
Cheryl Laundry, CalAIM Program Manager	No	Bri Aldave, QA Specialist, Kings View	No
Fargol Riahi, BH Case Manager	No	Nora Lynn, Kings County BH	No
		Yang Lee, Program Supervisor KIND Center	Yes
Kaiser Permanente	Yes/No	Alicia Austin-Townsend, MHS KIND Center Program Manager	No
Melissa Sutherland, Project Manager	No	Dr Lisa Lewis, Director of Behavioral Health	No
Giselle Fernandez, MOU Coordinator	Yes	Dustin Biel LMFT, Clinical Program Manager	Yes
Emely Arienza, Consultant V	No	Sandra Ruiz-Rivas	Yes
Emma Gasparyan, MOU Data Consultant	Yes		
Stephanie Chandler	Yes		

Meeting Agenda

Categories	Details	Responsible Party
I.	Introductions: Attendees introduced themselves by name and role.	All

<p>II.</p>	<p>MOU: Update: MCP and SUD State Plan MOU: Expecting to get approval by BOS on 9/24/2024.</p> <p>CalViva Health MOU:</p> <ul style="list-style-type: none"> • Kings County BH–MHP MOU executed on August 27, 2024. • Kings County BH-DMC MOU was signed by CalViva Health on 9/6/24 and Health Net signed on 9/9/24. Next Step: to go to the Board of Supervisors for their signature. <p>Anthem Blue Cross MOU:</p> <ul style="list-style-type: none"> • MHP MOU executed on August 27, 2024. • DMC MOU signed by Anthem on September 5, 2024. Scheduled to go to the BOS on September 24, 2024. <p>Kaiser Permanente MOU:</p> <ul style="list-style-type: none"> • MHP MOU executed on August 27, 2024. • DMC MOU signed by KP on 9/3/24. 	<p>MCPs</p>
<p>III.</p>	<p>Health Plan Updates:</p> <p>CalViva Health: Rosy presented the following updates/information:</p> <ul style="list-style-type: none"> • ModivCare App Transportation Flyer - ModivCare App Transportation Reference Guide <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  Modivcare App Transportation Flyer </div> <div style="text-align: center;">  Modivcare App Transportation Refe </div> </div> <p>Anthem Blue Cross: Lali presented the following updates/information:</p> <ul style="list-style-type: none"> • Healthy Rewards – Member Flyer in English and Spanish <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  12292504 1057170CAMENABC </div> <div style="text-align: center;">  12292504 1057170CAMSPABC </div> </div> <ul style="list-style-type: none"> • Value Added Benefits – Member Flyer in English and Spanish. More information at: https://mss.anthem.com/california-medicaid/benefits/medi-cal-plan-benefits/value-added-benefits.html • CalAIM referrals for Enhanced Care Management and Community Supports through Findhelp at https://anthembc.findhelp.com/ <p>Kaiser Permanente: Emely presented the following updates/information:</p> <ul style="list-style-type: none"> • Medi-Cal Enhanced Care Management and Community Supports programs flyer. <div style="text-align: center;">  GENERAL - 1305061815_2024-M </div>	<p>MCPs</p>
<p>IV.</p>	<p>County Updates: 1) Amy Brisky/Kings County - Transition of Care</p> <p><u>Kings County shared transition of care information:</u></p>	<p>County Team</p>

	<p>Total # TOC administered by the MHP: Q4 FY23/24 = 6 adults and 13 youth</p> <p>Total # TOC received by the MCP: Q4 FY23/24 = 0 adults and 0 youth</p> <p>Q4: CalViva: Successful 2 adults and 1 youth Unsuccessful 1 adult and 4 youth Pending Disposition 0 adults and 2 youth</p> <p>Q4: Anthem: Successful 2 adults and 2 youth Unsuccessful 0 adult and 3 youth Pending Disposition 1 adult and 1 youth</p> <p>Q4: Kaiser: Successful n/a adults and n/a youth Unsuccessful n/a adult and n/a youth Pending Disposition n/a adults and n/a youth</p> <p>Of the 19 Transition of Care (ToC) Tools that have been completed by the MHP in Q4, seven (36.84%) have been completed successfully, eight (42.11%) closed unsuccessfully, and four (21.05%) are pending disposition. The MHP did not receive any ToC tools from the MCP during Q4.</p> <p>2) Kings View Updates and KIND Center Updates: no updates to report/share for this quarter.</p>	
<p>v.</p>	<p>Care Coordination and Data Exchange:</p> <p>CalViva Health: Data Report Kings County BH Q3 2024:</p> <ul style="list-style-type: none"> Total Screening Tool, Referral Numbers & Unduplicated Members Served/Mild to Moderate – See data report. Enrollment Numbers & ModivCare Utilization data. Please refer to CalViva Health Data Sheet Report Kings County BH – Q3 2024. <p></p> <p>Q3 2024 BH Data Sheet - Kings Count</p> <p>Anthem Blue Cross: Kings County BH Q3 2024 Report:</p> <ul style="list-style-type: none"> Membership, Transportation, and LiveHealth Online. Ready.Set.Renew, and CalAIM Enhanced Care Management, Community Supports, Doula, and Community Health Worker resources and information. Anthem Data Report Kings County BH – Q3 2024. <p></p> <p>Anthem Data Report Kings Count</p> <p>Kaiser Permanente:</p> <ul style="list-style-type: none"> N/A 	<p>Myriah Rosy Lali</p>
<p>VI.</p>	<p>Open Forum:</p> <ul style="list-style-type: none"> Next Meeting: 2024 Meeting Series: (3rd Thursday, 3rd month of every quarter @3pm) <p>Q4: 12/19/24 - 3-4pm</p>	<p>All</p>