

Meeting Minutes



Madera County Behavioral Health Department/Health Plans MOU meeting

Meeting Title: Care Coordination Q3 2024 Quarterly Meeting
Date/Time of Meeting: August 16, 2024, from 10:30 a.m. to 11:30 a.m.
Frequency: Quarterly (Q3 2024)
Dial in: 1 (816) 702-6560 ID: 631 055 489#
Meeting ID: 235 035 426 023
Password: nTg6co

Meeting Link: [Click here to join the meeting](#)

Meeting Leaders: Rosa (Rosy) Martinez, Lali Witrago

Health Net	Yes/No	Madera County Behavioral Health Department	Yes/No
Rosa (Rosy) Martinez, Community Liaison	Yes	Connie Moreno-Peraza, Director, Madera County BHD	Yes
Myriah Kemp, Senior Manager BH Utilization Mgt.	Yes	Eva Weikel, Division Manager of Quality, Compliance, Madera County BHD	Yes
Krystal Harris, Senior Manager Operations	Yes	Andrea Martinez, Deputy Director of Business Operations (fiscal/contracts/MOUs/data/quality)	Yes
Elizabeth Campos, Program Manager II	No	Melissa Torres, Executive Assistant	No
Anthem Blue Cross	Yes/No	Kimberlee Hernandez	No
Lali Witrago, Program Manager	Yes		
Cheryl Laundry, CalAIM Program Manager	Yes		
Fargol Riahi, BH Case Manager	No	Kaiser Permanente	Yes/No
Terese Jarnutowski, BH Case Manager	Yes	Lesley Adair, Contract Manager	Yes
		Melissa Gonzalez, MOU Coordinator	Yes
		Emely Arienza, Consultant V	Yes
		Jhonathan Ardemagni, Contract Manager	Yes

Meeting Agenda

Categories	Details	Responsible Party
I.	Introductions: All attendees introduced themselves by name and role. The agenda was updated for Madera BH County attendees.	All
II.	MOU: <ul style="list-style-type: none"> MCPs and MCDBH discussed the progress and next steps for the MOU, specifically the Behavioral Health MOU and the DMC-ODS template. The BH MOU has been finalized and is ready for County Counsel review. The DMC-ODS Template, which Eva stated that won't be needed until next year, has a deadline of July 2025 for final execution. MCPs and MCDBH agreed on a timeline for final approvals with a week to two weeks for internal reviews and approximately two weeks for County Counsel review. 	MCPs County

- Also discussed the process for submitting the MOU to the County Council and internal legal compliance, anticipating minimal changes and a smooth approval process.

Action Items:

- 1) Submit the finalized BH MOU to the County Council for review.
- 2) Review the DMC-ODS MOU template and provide feedback.
- 3) Coordinate the review and approval process for the MOUs.

CalViva Health MOU:

- MHP MOU Template with redline recommendations under review by Madera County.
- DMC MOU draft with MCPs edits/recommendations under review by Madera County.
- New MOUs will supersede existing MOU, once executed.

Anthem Blue Cross MOU:

- MHP MOU draft with MCP recommendations under review by MC BHS.
- DMC MOU template with redline recommendations under review by MC BHS.
- New MOUs will supersede existing MOU, once executed.

Kaiser Permanente MOU:

- MHP MOU draft with MCP recommendations under review by MC BHS.
- DMC MOU template with redline recommendations under review by MC BHS.

III.

Health Plan Updates:

CalViva Health: CalViva Health – Rosy presented the following updates/information:

- ModivCare App Transportation Flyer – Reference Guide



Modivcare App
Transportation Flyer



Modivcare App
Transportation Refe

Anthem Blue Cross: Lali presented the following updates/information:

- Healthy Rewards – Member Flyer in English and Spanish



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- Value Based Benefits – Member Flyer in English and Spanish



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- CalAIM referrals for Enhanced Care Management and Community Supports through Findhelp at <https://anthembc.findhelp.com/>

- Cheryl Laundry presented the following updates/information:



CalAIM Homeless
System Community





Anthem BlueCross -
Community Resourc

Kaiser Permanente: Emely presented the following updates/information:



Madera County
County_081624.pptx

Rosy
Lali
Emely

IV.	<p>County Updates:</p> <ul style="list-style-type: none"> • Madera County Behavioral Health discussed the approval and progress of the Behavioral Health Bridge Housing (BHBH) grant project for the Casa Grande Hotel in Madera. • MCDBH shared that the contract for RH Builders was approved, and the project is nearing completion, with a potential ribbon-cutting ceremony in 30 days. They do have some clients that are there already. Madera started that they used their funds for the beds. • MCDBH stated that they need to coordinate with RH Builders on the transportation services and information access for clients at the Casa Grande Hotel site. • MCDBH mentioned that the initiative, in planning for over a year, involves collaboration from various departments and will utilize Medi-Cal and other funds. • In regards staffing changes, Madera County shared that Art Galindo has been the interim assistant director and John Navarro reports to him now and anything related to SUD issues or updates to follow up him Mr. Galindo. • MCDBH reported that they have multiple priorities, initiatives and deadlines going on such as planning for care court, CB 43, Proposition 1, opioid settlement funds plan. They will have more information beginning of the year 2025, because they are planning to launch some of these in December. 	Madera County Team
V.	<p>Follow-Up Items:</p> <ul style="list-style-type: none"> • There were no outstanding items from previous meeting. 	All
VI.	<p>Care Coordination and Data Exchange:</p> <p>Myriah and Rosy, provided the following referral numbers and BH utilization data: CalViva Health: Data Report Madera County BH Q3 2024:</p> <ul style="list-style-type: none"> • Total Screening Tool, Referral Numbers & Unduplicated Members Served/Mild to Moderate – See data report. • Enrollment Numbers & ModivCare Utilization data. Please refer to CalViva Health Data Sheet Report Madera County BH – Q3 2024. <p> Q3 2024 BH Data Sheet - Madera Cou</p> <p>Lali, provided the following referral numbers and BH utilization data: Anthem Blue Cross: Madera County Q3 2024 Report</p> <ul style="list-style-type: none"> • Membership, Transportation, and LiveHealth Online. Ready.Set.Renew, and CalAIM Enhanced Care Management, Community Supports, Doula, and Community Health Worker resources and information. Anthem Data Report Madera County BHS – Q3 2024. <p> Anthem Data Report Madera Cou</p> <p>Kaiser Permanente:</p> <ul style="list-style-type: none"> • N/A 	MCPs
VII.	<p>Open Forum</p> <ul style="list-style-type: none"> • Next Meeting - 2024 Meeting Series: • (3rd Friday, 2nd month of every quarter) • Q4: November 15, 2024, at 10:30 a.m. 	All