



Anthem Blue Cross & Alta Regional Center
MOU Meeting Minutes

Meeting Title: Q3 2024 Care Coordination Meeting
Date/Time of Meeting: August 16, 2024 / 2:00 pm – 3:00 pm
Frequency: Quarterly
Dial in: Teams Meeting
Access Code:

Meeting Leader: Jared Martin, Program Director

Anthem	Name	Yes/ No	Alta California Regional Center	Yes/ No
County Account Manager	Jared Martin	Y	Camelia Houston Director, Intake and Clinical Services	Y
Case Management – BH	John Ebersberger	N	Johnny Xiong Associate Director of Client Services	Y
Provider Experience	John Zamboni	N	Tracy Brown Associate Director of Client Services	N
			Jennifer Bloom Director of Client Services	Y
			Faye L. Tait Associate Director of Client Services	Y

Agenda

Categories	Details	Responsible Party
I.	Introductions	All
II.	Health Plan Updates Healthy Rewards (Member-facing Version) Jared reviewed the member-facing Healthy Rewards collateral. Thing program incentivizes Members for receiving preventive care services. Jared discussed potential ramp limitations related to Community Supports: Environmental Accessibility Adaptions (EAA), also known as Home Modifications.	Jared Martin

- \$7,500 lifetime cap follows the Member even if they switch managed care plans
- If a Member moves, portability of ramps may pose a challenge.
 - Some ramps require architectural consultation, licensing, and permitting
 - Some ramps may not be compatible with a new location
 - Fees associated with disassembly, reassembly, and relocation of ramps can be costly
- Bariatric Members may require more heavy-duty and therefore, more costly ramps
- Added features, such as electronic chair lifts, will easily exceed the lifetime cap
- Anthem has providers for all counties within its service area however, local providers may be limited or non-existent
- Not all community supports are offered by all managed care plans although they are offered by Anthem

Jared reviewed the [Community Resource Link/Find Help](#) link for the purposes of ECM/CS closed loop referrals.



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Q3 2024 Report

Jared reviewed the embedded data report.



Q3 2024
Anthem_Alta Califor

Alta California Regional Center Updates

The team is interested in support and sponsorship for Santa Day on 12/13/2024. Jennifer will have Herman reach out to Jared for more details.

The team is interested in potential staff trainings/lunch and learns around Medi-Cal 101; ECM, CS, Doula, and CHW services; and Community Resource Link Closed Loop Referrals. They will follow-up with more information.

Johnny was interested in direct financial supports for Members who have been impacted by wildfires such as housing assistance. Jared suggested following-up with funding requests and exploring Community Supports services tied to housing. Community Supports referral form below.



A- CS 2023 Referral
CABC-CD-023905-23

III.

ACRC
Team

IV.	Next Meeting: <ul style="list-style-type: none">• November 15, 2024 from 2:00-3:00pm	All