

Meeting Agenda



Health Plans & Central Valley Regional Center

Meeting Title: Discussion of Coordinated Services
Date/Time of Meeting: September 19, 2024, 1:00 – 2:00PM (Q3)
Frequency: Quarterly – Q3 2024
Dial in: 1 (816) 702-6560
Meeting ID: 245 820 399 883
Passcode: 34Nepv
Link: [Click here to join the meeting](#)

Meeting Leader: Perry Shelton Jr and Lali Witrago

CalViva Health & Health Net	Yes/No	Regional Center	Yes/No
Rosy Martinez, Community Liaison	No	Tammy Miranda, Assistant Director of Clinical Services, CVRC	Yes
Patricia Erazo, Public Program Specialist, Health Net	Yes	Mark Halvorsen, Director of Case Management Services	Yes
Perry Shelton Jr, Community Liaison	Yes	Pam Gruber, Director of Case Management – Visalia	Yes
Jeneen Garland, LMFT Clinical Manager, Autism Center	Yes	Amy McMahon, Assistant Director of Case Management – Visalia Office	No
Luisa Acosta, Supervisor, MHN	No	Barbara Hurtado, Assistant Director of Case Management Services	No
		Christina Scott, Assistant Director – Fresno Office	Yes
		Yolanda Alvarado, Assistant Director for Intake & Early Childhood Depts.	No
		Shelley Celaya, Assistant Director Case Management, CVRC	Yes
		Donna Perry, Asst. Dir., Intake, Early Start/Childhood	Yes
Anthem Blue Cross	Yes/No	Kaiser Permanente	Yes/No
Lali Witrago, Program Manager	Yes	Engrid Smith, Regional Center Long Term Care	No
Jared Martin, Program Manager	No	Emely Arienza, MHA, Consultant V	No
Judy Barrios, BH Case Manager (Fresno / Kings)	No	Melissa Gonzalez, MOU Coordinator	Yes
Fargol Riahi, BH Case Manager Lead	No	Giselle Fernandez, Consultant IV	No
Cheryl Laundry, Regional Program Manager	Yes	Alicia B Johnson, BH Implementation Lead	No
Christopher Domasin, BH Case Manager (Tulare)	Yes	Phillip Perez, Regional Center Liaison	Yes
Terese Jarnutowski, BH Case Manager (Madera)	Yes	Lynn Pham, Contract Manager Regional Center	Yes
		Engrid Smith, Regional Center Long Term Care	No

Agenda

Categories	Details
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I.	Introductions	All
II.	<p>Regional Center Updates:</p> <p>CVRC has been experiencing a lot of growth. They have served over 29,000 clients and have grown by 19 families in the last day.</p> <p>To accommodate the number of clients they are serving, CVRC has hired 26 new service coordinators. They're looking to hire 25 more Services Coordinators by November of 2024. In addition, CVRC has 2 program Managers positions open. Once filled they've have a total of 50 Program Managers.</p> <p>Currently the staff to client ratio is 1:70; to be in compliance, they need to be 1:62.</p> <p>CVRC has also implemented a new SC lead staff role.</p>	CVRC Team
III.	<p>MOU:</p> <p>CalViva Health-Health Net/Central Valley Regional Center</p> <ul style="list-style-type: none"> • MCPs completed first review of CVRC MOU. Draft MOU currently under review by CVRC. • New MOU will supersede existing MOU once executed. <p>Anthem Blue Cross/Central Valley Regional Center</p> <ul style="list-style-type: none"> • MCPs completed first review of CVRC MOU. Draft MOU currently under review by CVRC. <p>Kaiser Permanente/Central Valley Regional Center</p> <ul style="list-style-type: none"> • MCPs completed first review of CVRC MOU. Draft MOU currently under review by CVRC. 	MCPs
IV.	<p>Health Plan Updates:</p> <p>CalViva Health/HN Updates</p> <ul style="list-style-type: none"> • ModivCare App Transportation Flyer/ModivCare App Transportation Reference Guide • Interpreter Services Flyer – For Medi-Cal Providers - for Office Use Only. • MyStrength Flyer – For Members needing MH support. <p>Anthem Blue Cross Updates:</p> <ul style="list-style-type: none"> • Healthy Rewards – Member Flyer in English and Spanish • Value Added Benefits – Member Flyer in English and Spanish. More information at: https://mss.anthem.com/california-medicaid/benefits/medi-cal-plan-benefits/value-added-benefits.html 	Perry Lali

	<ul style="list-style-type: none"> • CalAIM referrals for Enhanced Care Management and Community Supports through Findhelp at https://anthembc.findhelp.com/ <p>Kaiser Permanente Updates:</p> <ul style="list-style-type: none"> • No Updates Provided 	
V.	<p>Data Exchange:</p> <p>CalViva Health/Health Net – CVRC Data Sheet Q3 2024</p> <ul style="list-style-type: none"> • Membership, Transportation Utilization. Refer to CalViva Health/Health Net Data Report CVRC – Q3 2024. <p>Anthem Blue Cross – CVRC Q3 2024 Report</p> <ul style="list-style-type: none"> • Membership, Transportation, and LiveHealth Online. Ready.Set.Renew, and CalAIM Enhanced Care Management, Community Supports, Doula, and Community Health Worker resources and information. Anthem Data Report CVRC – Q3 2024. <p>Kaiser Permanente – Q3 2024 Report</p> <ul style="list-style-type: none"> • 	Perry Lali
VI.	<p>Open Forum/Roundtable:</p> <p>Next Meeting: 12/19/24 @1pm – Will be facilitated by Perry Shelton Jr.</p> <p>3rd Thursday of the 3rd month of every quarter @ 1:00pm</p>	All