

Minutes



Anthem Blue Cross, CalViva Health, Kaiser Permanente & Fresno County Department of Public Health

Meeting Title: Care Coordination Q4 2024 Meeting
Date/Time of Meeting: December 5, 2024 – 9:00-11:30 am
Frequency: Quarterly
Location: Virtual meeting

Meeting Leader: Lali Witrago (Kaiser), Rosy Martinez Urueta (CalViva), Miguel Perez Lopez (Anthem)

Anthem Blue Cross	Yes/No	Fresno County Public Health Department	Yes/No
Angelina Rivera, Medical Management		Ann Lee, PHN/CHDP	Yes
Chantal Betancourt, Manager, CCS	Yes	Claudia Sandoval, DM, Health Policy & Wellness	Yes
Cheryl Laundry, Program Manager, CalAIM		David Luchini, Director	
Debra Hopwood-Blackburn, Manager, CCS		Deepi Bains, DM, CH	Yes
Janet Holmes, Nurse Lead, Facility Site Review		Ge Vue, DM, PHN	
Kimberly Kruse, Provider Clinical Liaison		Heather Maraan, CMS/CCS	
Liz Tullis, Manager, Facility Site Review		Irene Parada, Business Manager	Yes
Lori Olivero, Community Outreach Manager		Jena Adams, PM, CH/STD-HIV	Yes
Lynnette Siverling, Provider Relation Manager		Jennifer Pardo, Admin	
Maryiat Yeranasyian, Telehealth Programs		John Zweifler, MD, Consultant	
Miguel Perez Lopez, Program Manager, Housing	Yes	Joe Prado, Assistant Director	Yes
Stefanie Castro, OB Practice Consultant		Keyna Ramirez, SPHN/CLPPP Coord.	Yes
		Kelly Stevens, CMS/CCS	
CalViva Health	Yes/No	Lillarose Bangs, SPHN/MCAH Coord., BB-BIH	Yes
Dara Lee, Public Programs	Yes	Maria Rangel, Supervisor, CDI	Yes
Gloria Beyam Valenzuela, Director, UM		Natalie Adolph, SPHN, High-Risk	Yes
Juli Coulthurst, Program Manager, Quality		Patricia Ramos, Chest Clinic/TB	Yes
Patricia Frederickson, Manager, Prior Auth		Pilar Vasquez, DM, CMS/CCS	
Rosy Martinez Urueta, Community Liaison	Yes	Sabrina Beavers, BIH Coordinator	
Tanya Villegas, Public Program Specialist		Scotti Blanks, SPHN, IZ	Yes
		Shelly Awes, Staff Analyst/Administration	
Kaiser Permanente	Yes/No	Stephane Montejano	Yes
Allissa Latham, Project Manager		Sonya Mendoza, Adm CW, CMS/CCS	Yes
Andrew Tsang, Program Manager		Trinidad Solis, MD, Deputy Health Officer	
Anna Yutuc, Consultant, MOU Implementation		Vang Lee, CH/Chest Clinic	
Emely Arienza, Consultant		Jennifer Day, Nursing Supervisor, IHSS	
Emily Sindon, Dental Liaison	Yes	Gifty Kwofie, PEI Coordinator, BIH	
Giselle Fernandez, MOU Implementation		Marlene Pena, DM, Epidemiology	Yes
Kelly Hoeft, Consultant		Mary Clay, PHN, IZ, Community Health	
Lali Witrago, MOU Coordinator	Yes	Yvonne Lopez, PHN, CPSP Coordinator	Yes
Melissa Gonzales, MOU Coordinator	Yes		
Tamar Kurlaender			

Agenda Item	Details	
I.	Welcome and introductions conducted.	All
II.	<p>Fresno County Department of Public Health Updates – Joe Prado</p> <ul style="list-style-type: none"> ○ Manifest MedEx Update: This past Tuesday board of supervisor approved Manifest MedEx, a health information provider. The focus is on suicide prevention with Central Unified and Sanger Unified, by setting up a SUD prevention email system. Sets up an e-mail notification process from any ER to school counselor and school nurse, the system will also be available to the Department of Behavioral Health. Exodus is not part of HAE. This will provide anyone presenting as 5150, for the member to be tracked and be connected to resources, specifically addressing children that meet these criteria. Implementation by summer/spring of 2025. MOUs with school districts will be implemented. ○ Care Coordination: Care Coordination will be fed into community HIE. CalAIM implementation who will be able to assist those families, work through care coordination with these providers and services. Will help prevent duplication of services ○ H5N1 Response: Incident Command Response, it has exceeded capacity. Working with California Department of Food and Agriculture on response, provided testing and TAMIFLU for H5N1 for dairy employees. Great Opportunity to communicate with dairy farm employees, offering flu vaccines. Utilization of mobile health services. ○ Rabies Incident: Report of community member passed away from rabies infection. Fresno County resident that was a teacher at a Merced County school, handled a bat that was infected. 	Fresno County DPH
III.	<p>MOU Updates</p> <p>Anthem Blue Cross, CalViva Health, Kaiser Permanente</p> <ul style="list-style-type: none"> ○ On 11/20/24 FCDPN/Shelly provided MCPs with the MOU draft with edits and responses for review, and it is currently under review by MCPs. ○ MCPs met on 12/4/24 to review MOU and updated redlines and provided feedback. ○ CalViva/Rosy needs to update the signatory information and designated responsible person page and will send it over to Shelly tomorrow. ○ Once Fresno County DPH receives the final draft, they will send it back to counsel and Risk for their review as well. ○ Kaiser had a couple of areas to be reviewed internally. <p>Anthem Blue Cross, CalViva Health</p> <ul style="list-style-type: none"> ○ New MOUs will supersede existing MOU, once executed. 	MCPs

<p>IV.</p>	<p>Health Plan Updates</p> <p>Anthem Blue Cross Updates</p> <ul style="list-style-type: none"> ○ No updates <p>CalViva Health Updates</p> <ul style="list-style-type: none"> ○ CalViva Resources: <ul style="list-style-type: none"> ▪ CalViva Member Services: 888-893-1569 ▪ CalViva Interpretive Services: 888-893-1569 ▪ ModivCare Transportation services: 888-893-1569 <p>Kaiser Permanente</p> <ul style="list-style-type: none"> ○ Lali went over Transportation, Enhanced Care Management, Community Support and Community Health Worker resources. ○ Feedback Natalie Adolph- have been hearing from community members when calling transportation lines for non-medical transportation with MCPs they are getting pushback until its escalated to another representative or supervisor. Not all individuals on the line appear to understand this as a benefit. MCPs noted to follow up with specific member details or issues to MCP representatives. 	<p>MCPs</p>
<p>IV.</p>	<p>Care Coordination</p> <ul style="list-style-type: none"> ● No pending items. 	<p>All</p>
<p>V.</p>	<p>Follow-Up Items:</p> <ul style="list-style-type: none"> ○ MCPs to provide more data on HEDIS/preventative measures/screenings, e.g., IZ, BLS, related to MCAH, etc. quarterly. <ul style="list-style-type: none"> ○ Pending MOU execution. ○ Pilar would like to receive the training information that the MCPs use to train the providers to ensure appropriate referrals to CCS, etc. <ul style="list-style-type: none"> ○ Kaiser to provide CCS POC to Pilar. Kaiser’s POC is Christa @ Christa.Ognissanti@kp.org ○ Ann asked if there is a list for Medi-Cal providers who sees their pediatric population (primarily children and youth in foster care) that identifies walk-ins and open on the weekends with walk-ins. Pending: Melissa from KP will request list. <ul style="list-style-type: none"> ○ KP: Refer to link for list of providers and urgent care information ○ Find Doctors and Locations in Northern California Kaiser Permanente ○ Scotti inquired regarding who is providing hearing and vision screening for clinics. Clinica Sierra Vista needs training. Liz Tullis will contact Scotti to provide information. <ul style="list-style-type: none"> ○ Liz connected with Scotti and provided resource information. ○ MCPs to provide materials they would like for Yvone to share with providers, e.g., transportation brochure, etc. <ul style="list-style-type: none"> ○ Anthem and CalViva have provided the requested material. ○ KP: materials provided via email on 12/4 zip file. ○ Sabrina asked KP if they would be interested in providing a list of pregnant and postpartum members for enrollment into MCAH programs. Emely reported KP will investigate this and will get back to Sabrina. <ul style="list-style-type: none"> ○ Anthem and CalViva provide the requested reports to FCDPH. ○ KP: Pending MOU execution. ○ Sabrina inquired if Anthem and KP would like to take part on the W30-6 PIP to increase well child visits among children 0-18 months in the B/AA community. <ul style="list-style-type: none"> ○ KP: Pending MOU execution. ○ Anthem: to follow up 	<p>All</p>

VII.

Program Updates




Fresno
County
Team

Community Health [CH] (includes Immunization /TB /DOT / CD/HIV /STD / CLPPP)

- **Immunization – Scotti.** With update 15-16 providers, about 5,000 flu dosages being distributed through community. Including big event at Fresno State Student Center. H5N1 state created special season flu program for populations working with dairies, poultry and slime farms, they have enrolled one provider. Working to facilitate Covid-19 vaccine in the community. Annual school vaccine reporting, vaccination rates report to the state, dateline is 12/13. Providers may see an increase of vaccines for children.
- **TB/DOT – Patricia.** Wrapping end of the year report to the state, 46 cases and 6 cases that were transferred. Hired LVN and assistant.
- **HIV/STD – Jena.** Current number of syphilis is 146 cases. HIV 25 cases under investigation. Still seeing increase in woman diagnose with HIV, as of November 2024, there has been 22 new diagnoses for the year. No prenatal transfusion reported this year. Collaborating with pacific aid training center, planning a central valley regional summit in April of 2025. Focused on advancing HIV treatment. Office of Aids woman’s community infographics focused on education community and one for providers. In April, they received one-time funding for hepatitis c, will attend a conference with goal of increasing screenings in Fresno County.
- **CD / COVID – Maria.** Ending the year 898 cases CDI. H5N1 still monitoring dairies in Fresno County, this started in 8/29/24. Provided with PPE, Covid Kits and educational material. First confirm human case of H5N1 in Fresno County, reported on Fresno County website. CDI investigated on 11/20 on confirm case of rabies death in Fresno County, including a media briefing.
- **CLPPP – Keyna.** Currently short staff on working on basic cases of lead and lower levels. Some cases open and are closed right away. Not all providers are requesting venous testing which prolongs the case being open. Training is being offered to providers. Nurses are offering home visitation and follow up with environmental health team visit to see what the source maybe.

Public Health Nursing [PHN] (includes MCAH)

- **MCAH – Lillarose.** No updates.
- **CPSP – Yvonne.** Roundtable on 3/29/25 on anemia pregnancy. Meeting CPSP providers with resources and staff training are available to their staff. Waiting for approval to send letter for importance of dental health during pregnancy, which will include kits. 4/10/24 lactation conference is scheduled.
- **Black Infant Health (BIH)– Sabrina.** No updates.
- **Perinatal Equity Initiative (PEI) – Gifty (not present).** No updates.
- **Foster Care – Ann.** Meeting with DSS in process with MOU with MCPs regarding the transfer of foster kids to MCPs. Meeting scheduled next week to continue discussion.

	<ul style="list-style-type: none"> • Children’s Medical Services [CMS] (includes CCS) – Pilar / Heather / Sonya No updates. <p>Health Policy and Wellness (community engagement, etc.) – Claudia</p> <ul style="list-style-type: none"> • Community Health Assessment / Community Health Improvement Plan (CHA/CHIP) <ul style="list-style-type: none"> ○ Community Health Improvement Plan is published, kick off meeting with partners to meeting some of the health priorities. Team will be working on a public facing dashboard, to be ready in the first half of 2025. ○ www.fcdph.org/CHA • CHW Program <ul style="list-style-type: none"> ○ To provide and disseminate H5N1 resources. 60 CHW in Fresno County, looking for materials to disseminate to the public. 	
XI.	<p>Data Exchange</p> <p>Anthem Blue Cross:</p> <ul style="list-style-type: none"> ○ Anthem Data Report Fresno County PH Q4 2024. <div style="text-align: center;">  Anthem Data Report Fresno Coun </div> <p>CalViva Health:</p> <ul style="list-style-type: none"> ○ CalViva Health Enrollment Numbers & Transportation Utilization Data. <div style="text-align: center;">  CVH_Fresno County Q4 2024 PH Data Shi </div> <p>Kaiser Permanente:</p> <ul style="list-style-type: none"> ○ Kaiser Permanent Membership and ECM and CS Enrollment Data. <div style="text-align: center;">  KP_Fresno PH MOU Quarterly Meeting_C </div> <ul style="list-style-type: none"> ○ Emily Sindon shared she is the LHD and dental liaison. 	MCPs
XII.	<p>Open Forum Discussion</p> <p>Next Meeting:</p> <ul style="list-style-type: none"> • 2025 meetings <ul style="list-style-type: none"> ○ Plan for same cadence or modify? <ul style="list-style-type: none"> ▪ 1st Thursday of the 3rd Month of every quarter at 9-11:30 am ○ Potential to review agenda items to align with new MOU requirements? ○ Possibility of Planning Meeting with MCPs and PH Staff. Stephanie Montejano to follow up with feedback from Fresno PH. 	All