

Meeting Minutes

Health Net, Anthem Blue Cross, and Calaveras County Public Health Department

Meeting Title: Care Coordination Q4 Meeting
Date/Time of Meeting: November 13, 2024 at 1:00 p.m. - 2:00 p.m.
Frequency: Quarterly
Zoom: See Outlook invite



Meeting Leader: Lu Knott

Health Net	Yes/No	Calaveras County Public Health Department	Yes/No
Lu Knott, Community Liaison	Yes	Colleen Rodriguez, Deputy Director	No
Arianna Phillips, Community Liaison	Yes	Georgia Brodie, Director, Public Health Nurse	No
Patty Frederickson, Sr. Concurrent Review Nurse	No	Courtney Atnip, Health, and Human Services Program Manager, CalAIM, CCS	No
Connie Lowe, Manager Public Programs	Yes	Cecily Smith, Interim Health Education Program Manager	No
Sukhvir Gill, Public Programs Specialist	No	Haley Graham, Health Education Program Manager	Yes
Dara Lee, Public Programs Specialist	Yes	Amy Eaves, Executive Director, First 5	No
		Justin Barnes, Department Analyst	No
Anthem Blue Cross			
Janet Paine, Director Program Management	No		
Liz Tullis, Quality Management Manager	Yes		
Aura Basa, Provider Clinical Liaison	No		
Mark Perlas, Provider Clinical Liaison	Yes		
Ana Kams, Provider Relationship Account Manager	No		
Karen Olivares, Provider Relationship Account Manager	No		
Chantal Betancourt, Medical Management Manager, CCS	No		
Noni Plasichuk, Regional Program Manager	Yes		

Meeting Minutes

Categories	Details	Responsible Party
I.	Introductions <ul style="list-style-type: none"> All attendees introduced themselves by name and role. The agenda was updated for Anthem attendees. 	All

II.	<p>MOU</p> <ul style="list-style-type: none"> 2024 PH MOU: Lu shared the MCP collective reply to the County regarding their inquiry on the Whole Child Model update from DHCS, Transportation and funds for CHA/CHIP activities. The County wants to implement admin support for their CHA/CHIP process as well. Lu will also email the reply to the County for reference. 	All
III.	<p>Health Plan Updates</p> <p>Health Net</p> <ul style="list-style-type: none"> Staffing Update: The Service Coordination Department is fully staffed. Health Net continues to work remotely. Depending on the department a hybrid schedule is an option working both from home and in the office as their role allows. Health Net is open to continue meetings as they are. However, if the County would like in person meetings to let Health Net know. The County would like to continue the meetings as they are. The County prefers the MCPs attend their Healthy Calaveras Collaborative meeting that is in-person. This meeting includes Community-Based Organizations and local health facilities. The providers are looking for information to give their patients on what to ask for because there is a gap in that information. The next Healthy Calaveras Collaborative meeting is in January 2025 and will discuss the CHIP for Calaveras County. <p>Anthem</p> <ul style="list-style-type: none"> Updates shared via email. 	MCPs
IV.	<p>County Updates</p> <ul style="list-style-type: none"> Staffing updates: Th County is recruiting for a Director of Public Health Nursing and nurses. The Health Education team is almost fully staffed. It is difficult for the County to provide services without a Health Office (clinical oversight) on site. The County is expanding their clinic that will include an Electronic Health Record system. New programs and initiatives: The County has been developing their Street Medicine program. Anthem and Health Net are available for assistance and support and will need 30-45 days advance notice to process requests. 	County Team
V.	<p>Follow-Up Items</p> <ul style="list-style-type: none"> MCPs to confirm where Calaveras County community members are with for their health insurance. MCPs to ask ModivCare the cost per person for each roundtrip for transportation. Lu to email the County the MCPs collective reply to the County regarding their inquiry on the Whole Child Model update from DHCS, Transportation and funds for CHA/CHIP activities. 	All

VI.	<p>Data Exchange</p> <p>The following data sheet was reviewed and provided by email:</p> <p>Health Net</p>  <p>Q4 2024 PH Data Sheet - Calaveras Co</p> <p>The County shared that statistically 98% of the County is insured. They wanted to know who are the other community members insured with? Are they with Medicare? The County also asked what the cost is per person for each roundtrip for transportation. They want to show that the County has a need for a Dialysis center and MAT clinic.</p> <p>The following data sheet was provided by email:</p> <p>Anthem</p>  <p>Anthem Data Report Calaveras Co</p>	MCPs
VII.	<p>Program Updates</p> <ul style="list-style-type: none"> • Family Planning: (not a provider) • TB: No Cases to report. • IZ: The Clinic is held Mondays and Thursdays which includes Flu vaccines. • STD/HIV: The County is contracted with Take Me Home for STD home testing. Clients may request them online. They are working to build their HIV testing at the clinic and strengthen their Communicable Disease response team. • Billing: The County does not bill MCPs for services. The County was approved to implement an Electronic Health Record in January 2025. • MCAH: The County is starting to train for their home visiting program, Parents-as-Teachers. They will have 3 people on this team. <ul style="list-style-type: none"> ○ CPSP: (not a provider) ○ BIH: (not a provider) 	County Team

	<ul style="list-style-type: none"> ○ POP: (not a provider) • CLPPP: (not a provider) • Field Nursing: (not a provider) • CCS: Health Net shared that for aging out members that may need additional support there is a direct referral form for the Case Management team. Connie emailed the form to Lu for to the County. • Foster Care: No new updates. 	
VIII.	<p>Open Forum</p> <ul style="list-style-type: none"> • The County confirmed First 5 attends the Healthy Calaveras Collaboration meetings and minutes are shared via email. First 5 is part of the Public Health Department in Calaveras County. The County confirmed the meeting cadence is still good for 2025. The next meeting series will be scheduled and emailed to the County. 	All