

Meeting Minutes

Anthem, Health Net, and Mono County Public Health Department

Meeting Title: Quarter 4 Meeting Agenda
 Date/Time of Meeting: November 12, 2024, at 2:00 pm
 Frequency: Quarterly
 Dial in: TEAMS Meeting




Meeting Leader: Denise Ornelas and Annesha Land

Health Net	Yes/No	Mono County Public Health Department	Yes/No
Annesha Land, Service Coordination Liaison, Service Coordination	Yes	Kathy Peterson, Director of Public Health	Yes
Connie Lowe, Manager, Public Programs	Yes	Thomas Boo, Public Health Officer	Yes
Trisha Inguito, Public Programs Specialist	No	Michelle Raust	No
Tanya Villegas, Public Programs Specialist	No	Stephanie Butters	Yes
Anthem Blue Cross		Emily Janoff, Epidemiologist	Yes
Denise Ornelas, Program Manager	Yes		
Kimberly Kruse, Provider Clinical Liaison	No		
Brandi Jenkins, Regional Program Manager	No		
Chantal Betancourt, CCS	No		

Meeting Minutes

Categories	Details	Responsible Party
I.	<p>Introductions</p> <p>All parties in attendance provided introductions.</p>	All
II.	<p>MOU</p> <ul style="list-style-type: none"> • Ready, Set, Renew • LHD MOU Review • IHSS MOU Review • Child Welfare MOU Review • WIC MOU Review <p>Annesha reviewed with Mono County PH if there have been any updates regarding the MOU. Kathy shared that they have not had the opportunity to review and shared that they would need the updated DCFAS and IHSS MOU. Annesha will send examples of some of the redlines edits from some</p>	Denise/Annesha

	of the counties so that Mono County can reference and use to begin their process.	
III.	<p>Health Plan Updates (see attachments)</p> <p>Anthem Blue Cross:</p> <p>Denise shared their CAC flyer invitation with Mono County but will reschedule the meeting as Mono County PH indicated that they have another CAC meeting on that day and time. Denise will reschedule and send an updated flyer.</p> <p>Health Net:</p> <p>Annesha shared that there were no updated Provider Flyers to be shared that it is HN goal to support with working with the County regarding any redlines edits/supports to the MOU to work on getting those signed and executed.</p> <p>Connie shared that their team is continuing working on those who are aging out of CCS membership and need to refer to a Health Net Case Manager they are asking to direct refer those members for follow-up by using the Case Management referral. Connie will send to Mono County.</p>	Denise/Annesha
IV.	<p>County Updates</p> <p>Kathy shared gratitude to both Health Net and Anthem as the MCPs partnered with the County with some of their clinics and were able to provide the dental van for 2 days which was indicated being a success. Also, shared that because there is no dentist in the area asked if the health plans would be able to have the dental van come at least 2x a year (1x Spring and 1x Fall). Annesha will reach out to Felisha to discuss this possibility of the van being able to go to the County during those times to better support the membership in the area.</p> <p>Kathy also, shared the support provided to their Flu Clinics by having the food trucks which was well received, and the number of vaccines increased.</p> <p>The Community Health Outreach Specialist worked with one the counties school district and provided information to 4th – 8th graders and provided a presentation on changing bodies and hygiene, shared their gratitude to Health Net as hygiene kits were provided to the students.</p>	Mono County
V.	<p>Follow-Up Items</p> <p>Annesha provided follow-up on the transportation reimbursement opportunity for one of Mono County’s provider that offer transportation support to members appointments. Annesha is still waiting to here back on how to contract with the county for transportation.</p>	All

	 ModivCare Reimbursement Forr	
VII.	Program Updates – There are stable staffing for all the programs. No significant program updates during the Q4 meeting. <ul style="list-style-type: none"> • CCS • WIC • MCAH • TB • STD • IZ Administrative/Other	All
VIII.	Data Exchange Anthem Denise shared the data for Anthem: Q4 Report: <ul style="list-style-type: none"> • Membership • Telehealth: LiveHealth Online Utilization Report • Transportation: ModivCare Utilization Report  Q4 2024 Mono County BH Data.ppt Denise will follow-up with being able to possibly keep the Membership data so that it could be compared throughout the quarters. Health Net Annesha shared the data for Health Net: Q4 Report: <ul style="list-style-type: none"> • CCS data • Enrollment • Modivcare  Q4 2024 Health Net PH Data Sheet - Mor Annesha will follow-up on the CCS data and how the enrollment is calculated for Mono County.	Denise/Annesha
IV.	Open Forum Kathy asked if their CCS nurse had a question about referrals or needing support, asked who the Point of Contact would be, Denise at Anthem indicated that she would have to reach out but believed that it would be Dr. Serrano mayra.serrano@elevancehealth.com or Linh but she would verify	All

that information. Connie shared that they would be able to outreach to her and shared her contact information (916) 600-3968 and/or connie.lowe@centene.com.

Next Meeting: Annesha discussed with the group the cadence for the 2025 Quarterly Meeting Schedule and asked if the 2nd month, on the 2nd Tuesday at 2pm would still work for the group and all answered that the time and day still works. Annesha will send out the 2025 Quarterly Meeting scheduled. Next meeting to be scheduled on February 11, 2025, at 2pm.