Agenda/Meeting Notes

Anthem & Sacramento County Public Health Department

Meeting Title: **Q4-2024 Public Health MOU Meeting**
Date/Time of Meeting: **12/6/2024 – 3:00 p.m. – 4:00 p.m.**
Location: **MS Teams**
Frequency: **Quarterly**
Dial in:

Meeting Leader:	**Kalil Macklin, Anthem**

Anthem	Yes/No	Sacramento County Public Health Department	Yes/No
Kalil Macklin, Program Manager	Y	Lisa Mathews, Breastfeeding Program Coordinator with Sacramento County WIC	Y
Linh Casas, Whole Health Dir Medicaid Executive	Y	Melanie Capiccioni	Y
Maryiat Yeranosyian, Program Administrator Medicaid Strategy & Project Support	Y	Dr. Olivia Kasirye, Sacramento First 5 Director	Y
Rachel Gandt		Hannah Awai (M.D.)	
Rudy Garcia, Community Outreach Manager		Kim Pearson	
Liz Tullis, FSR Manager		David Reedus, SCPH, Health Program Coordinator	Y
Chantal Betancourt, Mgr I Medical Mgmt HCMS CCS Liaison Manager for Anthem	Y	Vanessa Stacholy, Health Program Manager-CCS Administrator	Y
		Rachel Allen, Health Program Manager	Y
		Andrea Mason	
		Lynnan Svensson	
		Jackie Washington-Ansley	
		A Schendel	
		L Hooks	
		G Roberts	
		Cynthia Johnston	Y
		Staci Says, Sexual Health Promotion Programs Manager	Y

I.	**Introductions**		All

II.	**Public Health Program Updates**
	
	 CCS –
	 - CCS Update
	   - Completed an assessment with the TA Marketplace last quarter to be considered as a potential future ECM provider
	   - Assessment outcome: CCS currently not able to become an ECM provider
	   - CCS will continue in its role as a referring agent
			Santa Clara PH Team

- Ongoing Conversations
  - Continuing internal discussions with different programs within the county
  - Coordination with other public health programs for the MOU

CCHP –
No Updates

NFP –
No Updates

IZ –
- Immunization Team Activities
  - Currently in flu season, conducting flu clinics daily
  - Administering COVID-19 vaccines alongside flu vaccines
  - Over 400 clinics conducted this calendar year
  - Outreach includes adult vaccines such as Tdap, Hep A, and Hep B, especially targeting the unhoused community due to immunization deficiencies
- Outreach Efforts
  - Core team also provides Vaccines for Children (VFC)
  - Weekly clinics and outreach to pediatric populations, including unheeded communities and safe state communities
  - Addressing vaccination delays among children in these communities to help them return to school
- School Reporting
  - Working on collecting immunization data from schools
  - Ensures understanding of community vaccination status for children
  - Aiming for 100% reporting to obtain accurate community data
- Summary
  - Continual community outreach and vaccination efforts
  - Focus on addressing immunization gaps
  - Awaiting school immunization data for comprehensive community insights

Oral Health –
No Updates
Provider learning opportunities on oral health screenings and FV application in primary care setting. https://mindmeldlearning.com/pages/sac-county-learning

Lead –
- Lead Program Update
  - No significant updates

- Reminders for Providers
  - Ensure registration with the state for reporting requirements if starting point-of-care blood lead testing
  - Will provide the registration link in the chat

For providers who are starting in office POC blood lead testing are required to register with CDPH for blood lead reporting requirements. https://www.cdph.ca.gov/Programs/CCDPHP/DEODC/CLPPB/Pages/report_results.aspx

https://dhs.saccounty.gov/PUB/Program/Pages/SP-Childhood-Lead-Poisoning-Prevention-Program.aspx

MCAH/CPSP –
No Updates

MCAH: No Updates

Black Maternal Health Outcomes: No Updates
CPSP: No Updates
Black Infant Health: No Updates

SIDS –

No Updates

Chronic Disease –
STD: - Patient Population and Clinic Expansion
  - Increasing patient population at the sexual health clinic
  - Expanding services with a new grant from the CDC
- Community Advisory Group
  - Convening a group to address access issues and underserved populations
  - Aiming to improve services for those at higher risk for HIV and STIs
  - Group will include community members and stakeholders
  - Focus on driving clinical services and quality improvement activities
- Mobile Health Unit
  - Collaboration with Primary Health Services and Behavioral Health Services divisions
  - Expanding sites focused on STIs
  - Integrating behavioral health services with STI and primary care services on the mobile health unit
  - Planning logistics and service provision
- Status Update
  - Staff continuing with normal activities
  - Preparing for teen pregnancy prevention workshops in alternative schools
  - 10-week curriculum starting at the end of next month

TB: - 2024 Projections
  - Final numbers for the year are not yet available
  - Anticipated increase in the number of active TB cases compared to last year
  - Significant increase in the number of refugees arriving in Sacramento County starting in October
- Importance of TB Management
  - Critical for primary care providers to consider and treat latent TB infection in the community
  - Encourage treatment for patients with latent TB
- Referrals for Latent TB Treatment
  - Referring adult contacts of active TB cases to primary care providers for latent TB treatment if needed
  - Determination based on contact investigation
- Communicable Disease (CD) Efforts
  - Outreach regarding avian influenza prevention to dairy and poultry farms
  - Monitoring the situation and investigating any reports of suspected avian influenza
HIV: - SAC WISH Invitation
  - Inviting participation in the Sacramento Work Group to Improve Sexual Health (SAC WISH)
  - Quarterly virtual meetings with increased participation
  - Group includes STI and HIV service providers, school representatives, drug and alcohol program representatives, and healthcare plans
  - Adding to the roster for the next meeting at the beginning of next year

COVID: No Updates

WIC –
- High Demand for WIC Services
  - Recently received a caseload increase
  - Currently at 99-100% capacity with new cases
  - Experiencing longer wait times for rescheduling missed appointments
  - Encouraging participants to keep their appointments to avoid delays
- Referrals
  - Increase in referrals from medical providers, which is beneficial
  - Some referrals are for families not meeting income guidelines
  - Reminder for healthcare providers to refer those on Medi-Cal or eligible for Medi-Cal, as they match WIC's income guidelines
- Lactation Support Program
  - Created a new classification for lactation consultants, currently being filled
  - Enhancing the program's strength with additional support
- Collaboration with Local Hospitals
  - Reaching out to local hospitals to expand support between WIC and hospitals
  - Aim to facilitate a smooth transition for parents from hospital discharge to home, addressing feeding challenges for new infants

	Foster Care –
	- New State Requirement: Administrative Home Visiting
	  - At the state's request, the program will begin administrative home visits by permanency nurses for children in foster care
	  - Historically, case care coordination was done remotely by permanency nurses
	  - Now required to perform some visits in person
	
	CHDP -
	- Transition from CHDP to Standalone Program
	  - Sacramento County's Hick Pick Fix Foster program has become a standalone program following the sunset of CHDP
	  - Program already operated as a standalone with some support from CHDP
	  - Acknowledgment to Cynthia for support
	- Purpose of In-Person Visits
	  - Visits considered administrative; not intended for weighing or measuring the child
	  - Goal is to utilize what nurses can observe and hear in person to be more productive and supportive for families
	- Implementation Plan
	  - Working through policy adjustments to meet state requirements
	  - Aim to start in-person visits in the spring
	  - On track to meet state's guidance and deliverables for the transition	

III.

Anthem Health Plan Updates:

MOU Engagement:

- Health Plans are actively working with other entities to execute MOU including:
  - Regional Center - separately
  - County Welfare
  - WIC
  - County Behavioral Health
  - In-Home Supportive Services (IHSS)
- For some entities, MCPs are meeting together and other entities, MCPs are meeting separately.
- All executed MOUs will be posted on MCPs website
- DHCS recently released First 5 MOU.
- MHP/DMC_ODS MOU:
- DHCS MOU Webpage - https://www.dhcs.ca.gov/Pages/MCPMOUS.aspx

Adult Expansion:
Anthem: Adult Expansion A26-49 is to ensure individuals transitioning from restricted scope Medi-Cal or are otherwise uninsured to full-scope Medi-Cal maintain their existing Primary Care Provider (PCP) assignments to the maximum extent possible to minimize disruptions in services. As these individuals transition to full scope Medi-Cal, California has prioritized two goals: 1) Maintain PCP assignment to the maximum extent possible; and 2) Support and strengthen traditional county health providers who treat a high volume of uninsured and Medi-Cal patients. DHCS has informed MCPs that reporting on adult-expansion activities is no longer mandatory.

PDF

   APL 23-031 Adult Expansion Final_Clean.pdf

DEI: Participating in a workgroup that consists of San Francisco Health Plan, Santa Clara Family Health Plan, Kaiser, and Anthem to discuss how we will collaborate to fulfill the DEI APL requirements below.

Kalil Macklin

Sharing and Exchange of Educational Resources

MCPs located in the same county must coordinate DEI trainings that are reflective and encompassing of the criteria outlined in this APL so that if an MCP, Subcontractor, Downstream Subcontractor, or Network Provider completes the training for one MCP within the same county, then they will have met the obligation to complete the training for all other MCPs within the same county and can provide an attestation of training completion. All MCP HEOs within a similar geographical region or county must collaborate on DEI training criteria to ensure alignment and accurate training records.

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APL23-025 diersity equity inclusion.pdf

CHA/CHIP PHM/PNA: Community Health Assessment/ Community Health Improvement Plan Population Health Management/Population Needs Assessment :
Conducting regular meetings to discuss our Goals, Deliverables, Time Frames, Measurables, Budget, Funding Proposals, etc.

GOAL: Mental Health Goal

Community Health Worker:

[California Advancing and Innovating Medi-Cal (CalAIM) | Anthem Blue Cross](#)

📄 PDF

CABC-CD-015396-22 Community Health Worker Overview_FINAL.pdf

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CABC-CD-014756-22 EXPRESS CHW Certification Tool_FINAL.pdf

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2541329 1000712CAMENABC Community Health Worker Member Flier UPD CM 04 21.pdf

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2541329 1000712CAMSPABC Community Health Worker Member Flier UPD CM 04 21.pdf

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ACAPEC-2783-21 CA Community Health Referral Form FINAL FILLABLE.pdf

Community Supports:

[California Advancing and Innovating Medi-Cal (CalAIM) | Anthem Blue Cross](#)

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CA_CalAIMCSmemberreferralform.pdf

📄 PDF

CABC-CD-049197-24 CalAIM CS Flyer_FINAL 1.pdf

📄 PDF

ENGLISH CalAIM CS One-Pager FINAL.pdf

[PDF] CA_CalAIMILOSFlier.
pdf

Enhanced Care Management:

When providers are fully contracted they are posted on our website under "Find Care." [Find Care & Estimate Costs for Doctors Near You | Anthem.com](#) Type ECM Field-Based in the search bar. That is the most real time update as required by DHCS.

[California Advancing and Innovating Medi-Cal (CalAIM) | Anthem Blue Cross](#)

[Care Management | California Medicaid Anthem](#)

ECM Referral Form Updates:

- ECM referral forms (for both adults and children & youth) will be revised and become available in Jan 2025 to include [standardized referral language as set by the DHCS](#). You may continue using   the current ECM referral forms until Jan 2025.

[PDF] CA_CAID_ECMProviderDirectory.pdf

[PDF] CalAIM ECM Referral Form_FINAL_Fillable.pdf

[PDF] CalAIM-ECM Referral Form with Checklist_CABC-CD-047080-23 _V3_fillable.pdf

[PDF] CABC-CD-049193-24 EXPRESS CalAIM ECM Flier_FINAL (1) 2.pdf

[PDF] CABC-CD-053882-24 EXPRESS Hlthy Rwrds Prg Flier_FINAL.pdf

Benefits, Programs, and Services:
[Medi-Cal Plan Benefits and Programs | California Medicaid Anthem](#)

LiveHealth Online:
Kalil: Live Health Online can be used by everyone. Encourage our members to use this platform. Will continue to talk about it until our utilization increases.

[Urgent Care - See a Doctor 24/7 - LiveHealth Online](#)

[PDF] Live Health Online Flyer FINALv6.pdf   [PDF] LHO User Instructions Flier.pdf

[PDF] LHO Overview FINAL.pdf   [PDF] LHO SP.pdf

Transportation/ModivCare Services:

[Non-emergency medical transportation — provider certification statements - Provider News (anthem.com)](anthem.com)

Transportation BR FINAL 12 21 (2).pdf

Transportation BR Flier Spanish HR 12 21.pdf

Healthy Rewards Program:

[Value-Added Benefits | California Medicaid Anthem](#)

Through our Healthy Rewards Program, members can earn $10 to $80 for getting certain health services. At the same time, you increase your practice's quality scores by providing members with the vaccinations, screening visits, and medications they need. When an Anthem member meets the eligibility criteria for   the activities listed below and completes the service, they will earn the corresponding reward amount   after the service is confirmed by the Claims department. The reward dollars are loaded into the member's Healthy Rewards account and can be redeemed for a variety of retail gift cards. Please ensure you file your claims timely so the members can receive their awards.

12292504 1057170CAMSPABC Healthy Rewards BR MKT 02 24.pdf

12292504 1057170CAMENABC Healthy Rewards BR MKT 02 24.pdf

CA_CAID_PU_HealthyRewardsProgram.pdf   Provider Flier only.

Provider Relations -
Community Relations -
Quality:
Care Coordination:
Health Care Services Management:

Case Management
Case Management referral forms and our Preservice Review form (which was recently revised). Attaching both here, and both can be downloaded from our provider website:

1) [Case Management referral form](#)
2) [Pre-Service Review form](#)

Updated Case Management Form

ACAPEC-2687-21 CA
Medi-Cal Care Mgm

Updated Preservice Review Form

ACAPEC-3456-22 CA
GBD PA Request For

IV.	**Utilization Report:** • Enrollment • Modivcare Transportation Utilization • LiveHealth Online Utilization Q4 2024 Anthem Blue Cross _ Sacramento PH MOU _Reports_12.6.2024.pdf	Kalil Macklin
V.	**Follow-Up Items:** • Dr. Olivia Kasirye to provide contact for First 5 MOU to Kalil.	All
	Link to Meeting Recording: https://teams.microsoft.com/l/meetup-join/19%3ameeting_ZTgyZTk2NDgtYWU5Ni00MjM5LTg2YmYtMzZhYjg3YmRjZjZh%40thread.v2/0?context=%7b%22Tid%22%3a%22be8c08f2-ac07-442c-9a46-ebeeeb5bd4d7%22%2c%22Oid%22%3a%22f3061808-7714-48c2-91a2-c3a124de9e4e%22%7d	

Next Meeting: @ 11:00 am – 12:00 pm