

Minutes




Health Net™



Anthem Blue Cross, Health Net, Kaiser Permanente & Tulare County Public Health Department




Meeting Title: Care Coordination Q4 Meeting
 Date/Time of Meeting: December 5, 2024 – 1:00-2:30 pm
 Frequency: Quarterly
 Location: Microsoft Teams

Meeting Leaders:		Lali Witrago (Kaiser), Perry Shelton Jr. (Health Net), Miguel Perez Lopez (Anthem)	
Anthem Blue Cross	Yes/No	Tulare County Public Health Department	Yes/No
Chantal Betancourt, Manager, CCS	Yes	Arcellie Santos, PH Coord - MTU	
Brandi Jenkins, Program Manager, CalAIM	Yes	Carmen Escobar, Breastfeeding Liaison, WIC	Yes
Kimberly Kruse, Provider Clinical Liaison		Carolyn Tubillo, Sup Nurse, CCS	
Liz Tullis, Facility Site Review		Cecilia Herrera, Division Manager	
Maryiat Yeranosyan, Telehealth		Damian Navarro, HES, CLPPP	
Miguel Perez Lopez, Program Manager, Housing	Yes	Heather Collins, MCAH, NFP	
Stefanie Castro, Practice Consultant		Jeremy Kempf, PH Nursing Manager	Yes
Tanya Gonzalez, Provider Account Manager		Kitzya Herrera Alcocer, HES, TB/IZ	
Valerie Taylor, Provider Account Manager		Laura Esbenshade, Sup PHN, CD, STIs	Yes
Will Sanchez, Community Relations		Laurie Ruiz, PHN, CLPPP	
Debra Hopwood-Blackburn, Manager, CCS		Manpreet Kaur, CLPPP	Yes
Health Net	Yes/No	Michelle Reynoso, PH Manager	
Betty Thao Cha, Public Programs	Yes	Nicole Vannortwick, RN Lead, CPSP	Yes
Celine Rangel, Long Term Care Specialist		Paula Ptomey, Sup PHN, IZ, TB	Yes
Connie Lowe, Manager, Public Programs		Samantha Velchansky, PH Coordinator, IZ,	Yes
Debbie Teap, Public Programs		Sarah Smith, Director, WIC	Yes
Patricia Frederickson, Concurrent Review Nurse		Sarai Guido Esparza, CD, HIV for Laura	
Perry Shelton Jr, Community Liaison	Yes	Tammy Wiggins, MCAH	Yes
Rosy (Rosa) Martinez Urueta, Community Liaison		Terry Lytle, PHD	
		Vanessa Sanchez, HES, HIV	Yes
Kaiser Permanente	Yes/No	Veronica Andrade	
Andrew Tsang, Local Engagement Consultant		Lisseth Ramos-Leon, HES, IZ	Yes
Anna Yutuc, Consultant, MOU Implement.		Tiffany Ibarra Diaz	
Emely Arienza		Lisseth Ramos-Leon, IZ	
Emily Sindon; LHJ / Dental Liaison	Yes	Kayla Christenson, PHN, TB Coord	
Giselle Fernandez, MOU Coordinator	Yes	Tiffany Ibarra, HES, STI	Yes
Lali Witrago, MOU Coordinator	Yes	Bianca M DeGiorgio	
Melissa Gonzalez, MOU Coordinator		Christina Lara, CCS	Yes
Tamar Kurlaender, Local Engagement		Sandra Castro	
Martin Levario, Contract Manager	Yes		

Categories	Details	Responsible Party
I.	Welcome and introductions conducted. Removed Guillermina (Mina) Andres from the roster and distribution list as she has retired.	All
II.	MOU Anthem Blue Cross, Health Net, Kaiser Permanente <ul style="list-style-type: none"> ○ TC PH and MCPs meeting on 12/4/24 to review LHD MOU. Review lead by Gabriel Diaz-Carrera. ○ TC PH updating the LHD MOU draft and will provide it to MCPs for internal review. ○ TC PH WIC MOU currently with County Counsel for review as of 11/19/24. <ul style="list-style-type: none"> ○ Sarah reported the WIC MOU still with county counsel’s review. ○ She will coordinate a meeting to regroup and discuss signature process and therapeutic formula. Anthem Blue Cross, Health Net <ul style="list-style-type: none"> ○ The new MOU will supersede existing MOU, once executed. 	MCPs
III.	Health Plan Updates Anthem Blue Cross <ul style="list-style-type: none"> ○ Report includes resources on transportation, CalAIM ECM and CS. Health Net <ul style="list-style-type: none"> ○ MCPs will be meeting to discuss quarterly meeting agenda to align with new MOU requirements. ○ Betty available for any CCS related needs or case coordination. Kaiser Permanente <ul style="list-style-type: none"> ○ Transportation, Enhanced Care Management, Community Supports, and Community Health Worker resources. <div style="text-align: center;">  <p>KP_Tulare PH MOU Quarterly Meeting_C</p> </div>	MCPs
IV.	General County Updates <ul style="list-style-type: none"> • Sarah/Jeremy – Epi dashboard for RSV and Covid. • https://tchsa.org/eng/public-health/public-health-reports/ 	Tulare County Team
V.	Follow-Up Items <ul style="list-style-type: none"> ○ None pending. 	All
VI.	Care Coordination <ul style="list-style-type: none"> ○ None. 	All

<p>VII.</p>	<p><u>Program Updates</u></p> <p>CCS – Christina</p> <ul style="list-style-type: none"> • New PH coordinator. <p>MTU – Manpreet for Arcellie</p> <ul style="list-style-type: none"> • Audit corrections are being made to get state approval. • 199 patients are being served. <p>CLPPP – Manpreet</p> <ul style="list-style-type: none"> • 171 basic, 17 potential, 197 total cases. • Lead week was successful back in October, including billboards in English and Spanish, radio ads as well and social media posts. Outreach material was distributed. <p>HIV – Vanessa</p> <ul style="list-style-type: none"> • 34 active clients enrolled. Ending the year for surveillance purposes. December counts go into 2025. 34 new placements reported in October, expected to be over 40 by the end of the year. Seeing increase in females testing positive. • Focus on outreach and presentations and prevention services. <p>STD/CD – Laura / Sarai</p> <ul style="list-style-type: none"> • Focus has been avian flu as it has landed in Tulare County. Outreach to dairy owners and monitoring dairy workers. No exact number of infected, approximately 20-25 that tested positive for avian flu. • Continue to get referrals and all other diseases. • Collaboration with CBOs Altura and the Source for STD collaboration grant, for rapid syphilis tests. Including an event by the source for Dia de los Muertos that included STD testing. <p>IZ – Paula / Samantha</p> <ul style="list-style-type: none"> • School and community outreach events • Additional 100 vaccines for farm and dairy workers. • Event took place on 12/4/2024 with Family Health Care, 27 vaccines were issued, and PPE was distributed. • Samantha – pandemic exercise at Eagle Mountain Casino. <p>TB – Paula / Kayla / Samantha</p> <ul style="list-style-type: none"> • 16 cases of active TB • Working with providers for LTBI • Sierra View Hospital request for training <p>Street Outreach Team – Paula / Sarai</p> <ul style="list-style-type: none"> • New LVN joining team • Going out every Tuesday to the Tulare encampment • <i>Difficult to arrange transportation for members that are staying at the encampment with Health Net and Anthem – would like to connect with MCPs Anthem POC – Miguel</i> • Working to establish partnership with the Visalia Navigation Center <p>MCAH – Tammy</p> <ul style="list-style-type: none"> • Nurse Family Partnership (NFP) has six nurses. 	<p>County Team</p>
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	<ul style="list-style-type: none"> • MCAH programs have received 300 new referrals for prenatal wellness program. <p>WIC – Sarah</p> <ul style="list-style-type: none"> • Anthem sponsored breast feeding coalition lunch and learn, 30 attendants in person and 100 through zoom. • Case load increase by 400 participants • Wait list at the moment, 100 pregnant mothers have been enrolled. • Kaweah Health partnership through HRSA funding – CLR pilot. • Attendance and participation during an event at the Eagle Mountain Casino, Farmworker Women Conference, and others. • Reginal Breastfeeding will focus on lactation accommodations. <p>Population Health Management (CHA/CHIP)</p> <ul style="list-style-type: none"> • Perry shared MCPs are working closely with public health to engage meaningfully as it relates to the CHA/CHIP deliverables. • Question from the county regarding LHD partnership with MCPs on "smart goals". Other LHDs are preparing to engage in these discussions with MCPs in their jurisdictions. Is this planned for each jurisdiction, or do you have any insight on what the process would look like? • Perry shared the MCPs are engaged and represented in subcommittees to help address health needs assessments and implementation plans. Perry is the contract for Health Net and Lindsey Ball at Lindsey.X1.Ball@kp.org is the contact for Kaiser Permanente. • <i>Follow up Item: Anthem to confirm Linh Casas as point of contact for discussion.</i> 	
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VIII.	<p>Data Exchange</p> <p>Anthem Blue Cross:</p> <ul style="list-style-type: none"> ○ Anthem Data Report Fresno County PH Q4 2024.  <p>Anthem Data Report Tulare Count</p> <p>Health Net:</p> <ul style="list-style-type: none"> ○ Health Net Enrollment Numbers & Transportation Utilization Data.  <p>Q4_2024 Data Sheet - Tulare PH.docx</p> <p>Kaiser Permanente:</p> <ul style="list-style-type: none"> ○ Kaiser Permanent Membership.  <p>KP_Tulare PH MOU Quarterly Meeting_C</p>	MCPs
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IX.	Open Forum Discussion <ul style="list-style-type: none">• <i>Christina shared transportation issues related to CCS / Anthem members. She will communicate with Miguel and Chantal.</i> Next Meeting: <ul style="list-style-type: none">• 2025 meetings<ul style="list-style-type: none">○ Plan for same cadence or modify?<ul style="list-style-type: none">▪ 1st Thursday of the 3rd Month of every quarter at 1-2:30 am○ Potential to review agenda items to align with new MOU requirements?○ PH will confirm if same cadence works for all for 2025	All
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