

Meeting Minutes

Health Net, Anthem Blue Cross, Kaiser Permanente, and Amador County Behavioral Health

Meeting Title: Care Coordination Q4 Meeting
 Date/Time of Meeting: December 11, 2024 at 2:00 p.m. - 3:00 p.m.
 Frequency: Quarterly
 Zoom: See Outlook invite



Meeting Leader: Lu Knott

Health Net	Yes/No	Amador County Behavioral Health Department	Yes/No
Lu Knott, Community Liaison	Yes	Melissa Cranfill, Director, Behavioral Health	No
Arianna Phillips, Community Liaison	No	Karen Vaughn, BH Deputy Director, Fiscal & Administration	Yes
Myriah Kemp, Sr. Clinical Manager	No	Angie Grau, Compliance Officer	Yes
		Raechel Razzano, Quality Improvement and Utilization Review Coordinator	Yes
		Amy Hixson, SUD Program Manager	Yes
Anthem Blue Cross			
Janet Paine, Director Program Management	No		
Mashaal Khan, BH CM Liaison	No		
John Zamboni, Provider Relations Consultant	No		
Kaiser Permanente			
Melissa Sutherland, Project Manager, Mental Health & SUD MOU Lead	No		
Anna Yutuc, Managerial Consultant, Medicaid Care Delivery and Operations	No		
Melissa Gonzalez, MOU Coordinator	No		
Lesley Adair, Contract Manager	No		
Emely Arienza, Consultant V, Medicaid Care Delivery and Operations	No		

Meeting Minutes

Categories	Details	Responsible Party
I.	Introductions <ul style="list-style-type: none"> All attendees introduced themselves by name and role. No updates needed for the agenda. 	

II.	<p>MOU</p> <ul style="list-style-type: none"> • 2024 BH MOU: The Behavioral Health MOU was fully executed July 1, 2024. • Policy & Procedures and Training: Health Net has templates for Policy & Procedures. The County and MCPs will schedule a meeting to go over the P&Ps. Training required by DHCS may be completed, virtually, in-person or sharing flyers via email. The County agreed to those options. The County confirmed to begin discussions of the Policy & Procedures in January of 2025. • 2024 DMC MOU: The County sent the resigned MOU to MCPs December 11, 2024 for signature. 	
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III.	<p>Health Plan Updates</p> <p>Health Net</p> <ul style="list-style-type: none"> • Staffing Update: The Service Coordination Department is fully staffed. Health Net continues to work remotely. Depending on the department a hybrid schedule is an option working both from home and in the office as their role allows. Health Net is open to continue meetings as they are. However, if the County would like in person meetings to let Health Net know. The County would like to continue the meetings as they are. <p>Anthem</p> <ul style="list-style-type: none"> • Updates shared via email. <p>Kaiser</p> <ul style="list-style-type: none"> • No new updates. 	
IV.	<p>County Updates</p> <ul style="list-style-type: none"> • Staffing update: The County recently hired a Crisis Coordinator, Personal Services Coordinator/Case Manager. A CARE Court Specialist started a few months ago. In January 2025, a Crisis Counselor will start as well. • New initiatives and programs: CARE Court for the County was effective December 2, 2024. They have not had any petitions yet. The Crisis Care Mobile Unit (CCMU) implementation is still pending with DHCS. They are also getting ready for the Justice Involved population. Anthem and Health Net is available for assistance and support and will need 30-45 days advance notice to process requests. 	
V.	<p>Follow-Up Items</p> <ul style="list-style-type: none"> • The County requested Health Net Ambulance numbers for 51/50 inpatient transportation to a psychiatric facility. The County shared that American Legion Ambulance company has an agreement with Anthem and bill them for these specific transports. Lu shared Health Net has been in contact with American Legion Ambulance. Also, ModivCare is Health Net’s transportation vendor for 	

	51/50 inpatient transports to a psychiatric facility. Lu emailed the County on August 22 and December 12 that ModivCare does not report numbers for 51/50 inpatient transportation to a psychiatric facility.	
VI.	<p>Data Exchange</p> <p>The following data sheet was reviewed and provided by email:</p> <p>Health Net</p> <p> Q4 2024 BH Data Sheet - Amador Cou</p> <p>The following data sheet was reviewed and provided by email:</p> <p>Anthem</p> <p> Anthem Data Report Amador Cou</p> <p>Kaiser:</p> <ul style="list-style-type: none"> • No new updates. 	
VII.	<p>Open Forum</p> <ul style="list-style-type: none"> • The County shared they are in discussion a QHIO-Manifest. They want to apply for Health Net’s Electronic Health Record grant. The next meeting will be scheduled and emailed to the County. 	