

Meeting Minutes

Health Net, Anthem Blue Cross, and Calaveras County Behavioral Health Department

Meeting Title: Care Coordination Q4 Meeting
 Date/Time of Meeting: November 13, 2024 at 10:00 a.m. – 10:30 a.m.
 Frequency: Quarterly
 Zoom: See Outlook invite



Meeting Leader: Lu Knott

Health Net	Yes/No	Calaveras County Behavioral Health Department	Yes/No
Lu Knott, Community Liaison	Yes	Wendy Alt, Mental Health Director, and Deputy Director of Clinical Services	Yes
Arianna Phillips, Community Liaison	No	Stacey Meily, BH Program Manager	Yes
Myriah Kemp, Sr. Clinical Manager	No	Morgan Berry, Administrative Services Manager	No
		Willow Thorpe, Quality Management Specialist	No
Anthem Blue Cross	Yes/No	David Bugarin, Data Analyst	Yes
Janet Paine, Director Program Management	No	Karlee Karnes BH Office Technician	Yes
Mashaal Khan, BH CM Liaison	Yes	Robb Fulgham, Supervisor SUD Services	
Noni Plasichuk, Regional Program Manager	Yes		
Jennifer Niles, BH CM Liaison Lead	Yes		

Meeting Minutes

Categories	Details	Responsible Party
I.	Introductions <ul style="list-style-type: none"> All attendees introduced themselves by name and role. The agenda was updated for Anthem attendees. 	All
II.	MOU <ul style="list-style-type: none"> 2024 BH MOU status: Health Net replied to the County regarding the listing of Responsible Liaisons. Per DHCS names of responsible persons did not have to be listed in the MOU but listed in the Policy & Procedures document. Policy & Procedures and Trainings: Health Net has templates for Policy & Procedures. The County and MCPs will schedule a meeting to go over the P&Ps. Training required by DHCS may be completed, virtually, in-person or sharing flyers via email. The County agreed to those options. 2024 DMC MOU status: Health Net is reviewing the MOU. Once approved the MOU will be sent to the County for signature. 	All

III.	<p>Health Plan Updates</p> <p>Health Net</p> <ul style="list-style-type: none"> Staffing Update: The Service Coordination Department is fully staffed. Health Net continues to work remotely. Depending on the department a hybrid schedule is an option working both from home and in the office as their role allows. Health Net is open to continue meetings as they are. However, if the County would like in person meetings to let Health Net know. The County would like to continue the meetings as they are. <p>Anthem</p> <ul style="list-style-type: none"> Updates shared via email. 	MCPs
IV.	<p>County Updates</p> <ul style="list-style-type: none"> Staffing updates: Willow Thorpe has taken another position in the Health and Human Services Agency. The County is recruiting for 2 Quality Management Specialists. New programs and initiatives: The County is preparing for CARE Court that is effective December 1, 2024. The Crisis Care Mobile Unit (CCMU) implementation is still pending with DHCS. They are also getting ready for the Justice Involved population. 	County Team
V.	<p>Follow-Up Items</p> <p>Emails were sent to the County for:</p> <ul style="list-style-type: none"> Lu sent the transportation vendor agreement to the County. Myriah sent member declining being referred to the County for services. <p>Lu to follow-up on:</p> <ul style="list-style-type: none"> Health Net reimbursement of 51/50 transports via Safety Car. Connect with Anthem to have a combined meeting for Transitional Concept Rent Paper. Confirm with Janet if Anthem would like to collaborate on the Policy & Procedures and Trainings for Calaveras County BH. 	All
VI.	Data Exchange	MCPs

	<p>The following data sheet was reviewed and provided by email:</p> <p>Health Net</p>  <p>Q4 2024 BH Data Sheet - Calaveras Co</p> <p>The following data sheet was reviewed and provided by email:</p> <p>Anthem</p>  <p>Anthem Data Report Calaveras Co</p>	
<p>VII.</p>	<p>Open Forum</p> <ul style="list-style-type: none"> The County wants to meet with the MCPs regarding Transitional Concept Rent Paper. They want to see where the MCPS are on this benefit. The County would prefer a combined meeting with both Anthem and Health Net. The County would like to be part of the backpack distribution next year. The County confirmed the meeting cadence is still good for 2025 for an hour duration. The next meeting will be scheduled and emailed to the County. 	<p>All</p>