

# Meeting Minutes



## CalViva Health, Anthem Blue Cross, KP & Kings County Behavioral Health Department MOU Meeting

**Meeting Title:** Care Coordination Q4 2024 Quarterly Meeting  
**Date/Time of Meeting:** December 19, 2024, at 3 p.m.  
**Frequency:** Quarterly Q4 2024  
**Dial in:** 1 (816) 702-6560  
**Meeting ID:** 289-757-505-911  
**Password:** X2jAz2  
**Link:** [Click here to join the meeting](#)

<b>Meeting Leader:</b>	<b>Rosy Martinez</b>
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CalViva Health	Yes/No	Kings County Behavioral Health Department	Yes/No
Rosa (Rosy) Martinez, Community Liaison	Yes	Grant Zweifel, QA Clinical Program Manager	Yes
Myriah Kemp, LCSW - Lead Utilization Review Clinician	No	Amy Brisky, QA Clinician, Kings County BH	Yes
		Polo Ortiz, Adult Systems of Care Clinical Program Manager	Yes
		Stephanie Bealer, Children's System of Care Clinical Program Manager	Yes
		Diane Bernal, BH Services Asst. Kings County	No
Anthem	Yes/No	Lisa Rogers, Regional Director, Kings View, Kings County	No
Janet Paine, Director Program Management	No	Juan Cabrera, Dir. Quality Improvement and Performance, Kings View	No
Judy Barrios, Behavioral Health Case Manager	Yes	Valerie Castellum, Administrative Assistant	No
	No	Tracey Casillas, Program Manager KIND Center	Yes
Cheryl Laundry, CalAIM Program Manager			
Fargol Riahi, BH Case Manager	No	Bri Aldave, QA Specialist, Kings View	No
Miguel Perez Lopez, Program Manager	Yes	Nora Lynn, Kings County BH	No
Jennifer Niles, BH Case Manager	Yes	Yang Lee, Compliance Specialist KIND Center	Yes
Kaiser Permanente	Yes/No	Alicia Austin-Townsend, MHS KIND Center Program Manager	No
Lali Witrago, Consultant IV/MOU Coordinator	Yes	Dr Lisa Lewis, Director of Behavioral Health	No
Giselle Fernandez, Consultant IV	Yes	Ana Lopez, Program Specialist	Yes
Lesley A Adair, Contract Manager	Yes	Sandra Ruiz-Rivas,	Yes
Vanessa Arreola-Brister, Medi-Cal Liaison	Yes	Dustin Biel,	Yes

### Meeting Agenda

Categories	Details	Responsible Party
I.	<b>Introductions:</b> New attendees introduced themselves by name and role and Rosy welcomed everyone to the meeting.	All

<p>II.</p>	<p><b>MOU:</b></p> <p><b>CalViva Health/ Health Net – Anthem Blue Cross – Kaiser Permanente MOU:</b></p> <ul style="list-style-type: none"> <li>• Kings County BH–MHP MOU executed on August 27, 2024.</li> <li>• Kings County BH SUD-DMC MOU was signed by KP on 9/3/24, by Anthem on 9/5/24, by CalViva Health on 9/6/24 and Health Net signed on 9/9/24. MOU was approved/signed on 9/24/2024 by County BOS.</li> <li>• On 11/12/24 DHCS requested corrections of the SUD DMC MOU:  <b>Items needing revision:</b> <ul style="list-style-type: none"> <li>• Inclusion of effective date in the MOU [page 2, paragraph 1].</li> <li>• Inclusion of the title of the MCP Responsible Person in the Oversight Responsibility section of the MOU [page 4, Sec. 4(b)].</li> <li>• Inclusion of the title of the DMC Responsible Person in the Oversight Responsibility section of the MOU [page 4, Sec. 5(b)]</li> </ul> </li> </ul> <p>Grant Zweifel mentioned that DHCS reached out and told them they needed to do an amendment on the MH-MHP MOU because the state is concerned about the fact that they didn't have the effective date stated in the contract. This is due to the signature dates were all different, so it was not clear what that date would be, and DHCS wanted them to make sure they added the date to the MOU. Grant added that they complained to the state about it, and the state came back and said “never mind” this will be good enough. Ana Lopez stated that they received the same correction on the SUD-DMC MOU from DHCS and made the same complaint. Ana sent DHCS another request to reconsider the need for correction that the corrections are restatement of what is already indicated. Ana added that they did reach back to DHCS, and they indicated a follow-up with them in January 2025.</p> <p>The team and MCPs debated whether to amend or create a new MOU, with concerns about effective dates and compliance.</p> <p>Kaiser suggested a new MOU instead of an amendment. Voiding the first MOU and doing a new one to avoid compliance issues and adding explicit language to the new MOU to ensure the last signature date is the effective date.</p>	<p>MCPs</p>
<p>III.</p>	<p><b>Health Plan Updates:</b></p> <p><b>CalViva Health - CalViva Resources:</b></p> <ul style="list-style-type: none"> <li>• CalViva Member Services: 888-893-1569</li> <li>• CalViva Interpretive Services: 888-893-1569</li> <li>• ModivCare Transportation services: 888-893-1569</li> </ul> <p><b>Anthem Blue Cross:</b></p> <ul style="list-style-type: none"> <li>• No Updates</li> </ul> <p><b>Kaiser Permanente:</b></p> <ul style="list-style-type: none"> <li>• Transportation, Enhanced Care Management, Community Support and Community Health Worker resources.</li> </ul>	<p>MCPs</p>

IV.

**County Updates:**

1) Amy Brisky shared the Transition of Care tool data:

Total # TOC administered by the MHP:  
Q1 FY24/25 = 4 adults and 4 youth

Total # TOC received by the MCP:  
Q1 FY24/25 = 0 adults and 0 youth

Q1	Successful	Unsuccessful	Pending Disposition
<b>Cal Viva</b>	Adult- n/a Youth- n/a	Adult- n/a Youth- n/a	Adult- n/a Youth- 1
<b>Anthem</b>	Adult- n/a Youth- 1	Adult- 3 Youth- 2	Adult- 1 Youth- n/a
<b>Kaiser</b>	Adult- n/a Youth- n/a	Adult- n/a Youth- n/a	Adult- n/a Youth- n/a

Amy presented quarter one transition of care tool data, showing one successful completion, five unsuccessful closures, and two pending submissions.

Amy stated that no transition of care tools were received from any MCP partners during the period.

Grant expressed concern about the lack of tools and suggested coordinating with providers to track them manually.

2) Kings View Updates: **No Updates to report for this quarter.**

3) KIND Center Updates: **No Updates to report or share for this quarter.**

County Team

V.

**Care Coordination and Data Exchange:**

**Rosy presented the following data information:**

**CalViva Health:** Data Report Kings County BH Q4 2024:

- Total Screening Tool, Referral Numbers & Unduplicated Members Served/Mild to Moderate – See data report.
- Enrollment Numbers & ModivCare Utilization data. Please refer to CalViva Health Data Sheet Report Kings County BH – Q4 2024.



CalViva Q4 2024 BH  
Data Sheet - Kings C

**Miguel presented the following data information:**

**Anthem Blue Cross:** Data Report Kings County Q4 2024

- Referral Information



Anthem Data  
Report Kings County

**Lali presented the following data information:**

**Kaiser Permanente:** BH MOU – Kings County Q4 2024

- Membership and ECM and CS Enrollment Data.



BH MOU - Quarterly  
Meeting - Kings Cou

Rosy  
Miguel  
Lali

VI.	<p><b>Open Forum:</b></p> <p><b>Grant/Kings County requested to move them to the front of the agenda moving forward.</b></p> <ul style="list-style-type: none"><li><b>Next Meeting - 2025 Meeting Series: TBD</b> (3<sup>rd</sup> Thursday, 3<sup>rd</sup> month of every quarter @3pm)</li></ul>	All