

Meeting Minutes

Mono County Behavioral Health Department and Health Net & Anthem






Meeting Title: Care Coordination Quarter 4 Meeting
 Date/Time of Meeting: November 13, 2024, at 10:00 AM
 Frequency: Quarterly

Meeting Leader:	Denise Ornelas & Annesha Land
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Anthem	Yes/No	Mono County Behavioral Health Department	Yes/No
Denise Ornelas, Program Manager	Yes	Jimmy Lee, Quality Assurance Coordinator, Mental Health	Yes
Jennifer Niles, BH Case Manager	No	Danielle Murray, Staff Services Analyst, Fiscal and Technical Specialist, Quality Assurance	Yes
Lynette Siverling, Provider Relationship Mgr., Sr	No	Stephany Mejia, Quality Assurance Coordinator, SUD	Yes
Valerie Taylor, Provider Relationship Account Mgr.	No	Health Net	Yes/No
Terese Spencer, BH Case Manager	Yes	Annesha Land, Service Coordination Community Liaison	Yes
		Myriah Kemp, Sr. Manager, Behavioral Health Utilization Management	Yes

Agenda

Categories	Details	Responsible Party
I.	Introductions All attendees provided introductions.	All
II.	MOU Jimmy with Mono County BH indicated that the MH MOU had been sent out for signatures and were sent to the MCPs and stated that he would re-send the executed MOU as both MCPs indicated to not receiving the document. Annesha at Health Net shared beginning the process of working on the P&Ps and indicated that Health Net has created a document that can be utilized as the template for the P&P and will schedule time to begin working on that document outside of the quarterly meeting. – Jimmy sent the executed MOUs to Health Net and Anthem. Stephany with Mono County shared that the SUD MOU has been reviewed but is being re-reviewed and once completed will be shared with Mono County's County Council.	All

III.	Behavioral Health - County Updates No significant County updates for the Q4 meeting.	County
IV.	Anthem Updates: Denise at Anthem shared the following Community Advisory Committee flyer:  CAC Meeting Invitation Flyer Inyo Health Net Updates: Myriah shared that they moved their electronic health records system (previously managed in UNITY) and has transitioned to a new platform (TRUCARE) which is an internal process and should affect any referrals.	Desiree & Annesha
VII.	Follow-Up Items No follow-up for the Q3 items	All
VIII.	Plan Data Exchange Anthem: Denise shared Anthems data with Mono County:  Q4 2024 Mono County BH Data.ppt Health Net:  Q4 2024 BH Data Sheet - Mono Count Myriah shared Health Net's BH data with Mono County and Annesha shared the enrollment and transportation data. Danielle shared that Mono County BH will be stepping down members and that there will be more step-down referrals made to the health plans.	All

	Jimmy asked if data from the ED with a primary diagnosis when the member goes in is a DSM code, if those members are captured under claims as a BH visit or medical visit, Health Net team indicated that they would follow-up to determine how that is captured during the ED visits.	
IX.	Open Forum There were no open forum items to be addressed. The team agreed that the current Quarterly Meeting cadence will work for the 2025 meetings – Annesha will send out the 2025 Quarterly Meeting Series meeting invites.	All