

Meeting Minutes

Health Net, Anthem Blue Cross, and Tuolumne County Behavioral Health Department



Meeting Title: Care Coordination Q4 Meeting
 Date/Time of Meeting: December 10, 2024 at 10:00 a.m. – 11:00 a.m.
 Frequency: Quarterly
 Zoom: See Outlook invite


Meeting Leader: Lu Knott

Health Net	Yes/No	Tuolumne County Behavioral Health Department	Yes/No
Lu Knott, Community Liaison	Yes	Tami Mariscal, Director, Behavioral Health	No
Arianna Phillips, Community Liaison	No	Misti Ambler, Deputy Director, Behavioral Health	Yes
Myriah Kemp, Sr. Clinical Manager	Yes	Brock Kolby, Deputy Director, Clinical Services	No
		Lindsey Lujan, Agency Manager	No
		Brittany Madden, Staff Services Analyst	No
Anthem Blue Cross	Yes/No	Ryan Kramer, Quality Improvement Analyst	No
Janet Paine, Director, Program Management	No	Amanda Lawrence, Sr. Staff Analyst	No
Terese Spencer, BH Case Manager Liaison	Yes		
Noni Plasichuk, Regional Program Manager	Yes		
Fargol Riahi, Program Manager, Case Management	Yes		

Meeting Minutes

Categories	Details	Responsible Party
I.	Introductions <ul style="list-style-type: none"> All attendees introduced themselves by name and role. The agenda was updated for Anthem attendees. 	All
II.	MOU <ul style="list-style-type: none"> 2024 BH MOU: The Behavioral Health MOU was fully executed September 9, 2024. Policy & Procedures and Training: Health Net has templates for Policy & Procedures. The County and MCPs will schedule a meeting to go over the P&Ps. Training required by DHCS may be completed, virtually, in-person or sharing flyers via email. The County agreed to those options. The County confirmed to begin discussions of the Policy & Procedures in January of 2025. The DMC MOU is with the County as of December 3, 2024. 	All

<p>III.</p>	<p>Health Plan Updates</p> <p>Health Net</p> <ul style="list-style-type: none"> Staffing Update: The Service Coordination Department is fully staffed. Health Net continues to work remotely. Depending on the department a hybrid schedule is an option working both from home and in the office as their role allows. Health Net is open to continue meetings as they are. However, if the County would like in person meetings to let Health Net know. The County would like to continue the meetings as they are. <p>Anthem</p> <ul style="list-style-type: none"> Staffing update: Anthem is recruiting for a County Account Management Program Manager for the Northern California Region. The external link was shared: Program Manager, Medi-Cal Managed Care (County Account Management) 	<p>MCPs</p>
<p>IV.</p>	<p>County Updates</p> <ul style="list-style-type: none"> Staffing Updates: No new updates. New initiatives and programs: The County shared they have a contract for a Health Information Exchange. The goal is to have it by the end of the year. Anthem and Health Net are available for assistance and support and will need 30-45 days advance notice to process requests. 	<p>County Team</p>
<p>V.</p>	<p>Follow-Up Items</p> <ul style="list-style-type: none"> There were no follow-up items for this meeting. 	<p>All</p>
<p>VI.</p>	<p>Data Exchange</p> <p>The following data sheet was reviewed and provided by email:</p> <p>Health Net</p> <p> Q4 2023 BH Data Sheet - Tuolumne C</p> <p>The following data sheet was provided by email:</p> <p>Anthem</p> <p> Anthem Data Report Tuolumne C</p>	<p>MCPs</p>

	 Tuolumne County Q3 2024 Metrics.msc	
VII.	Open Forum <ul style="list-style-type: none">• The County confirmed the meeting cadence is still good for 2025. The next meeting will be scheduled and emailed to the County.	All