

Meeting Minutes



Health Plans & Central Valley Regional Center

Meeting Title: Discussion of Coordinated Services
Date/Time of Meeting: December 19, 2024, 1:00 – 2:00PM
Frequency: Quarterly – Q4 2024
Dial in: 1 (816) 702-6560
Meeting ID: 245 820 399 883
Passcode: 34Nepv
Link: [Click here to join the meeting](#)

Meeting Leader: Perry Shelton Jr and Lali Witrago

CalViva Health & Health Net	Yes/No	Regional Center	Yes/No
Rosy Martinez, Community Liaison	No	Tammy Miranda, Assistant Director of Clinical Services, CVRC	Yes
Patricia Erazo, Public Program Specialist, Health Net	Yes	Mark Halvorsen, Associate Director of Case Management Services	Yes
Perry Shelton Jr, Community Liaison	Yes	Pam Gruber, Director of Case Management – Visalia	No
Jeneen Garland, LMFT Clinical Manager, Autism Center	Yes	Amy McMahon, Assistant Director of Case Management – Visalia Office	No
Luisa Acosta, Supervisor, Autism Center	No	Barbara Hurtado, Assistant Director of Case Management Services	No
		Christina Scott, Assistant Director – Fresno Office	Yes
		Yolanda Alvarado, Assistant Director for Intake & Early Childhood Depts.	No
		Shelley Celaya, Assistant Director Case Management, CVRC	No
		Donna Perry, Asst. Dir., Intake, Early Start/Childhood	Yes
Anthem Blue Cross	Yes/No	Kaiser Permanente	Yes/No
Janet Paine, Director County Account Management	Yes	Engrid Smith, Regional Center Long Term Care	Yes
Terese Jarnutowski, BH Case Manager (Madera)	No	Emely Arienza, MHA, Consultant V	No
Judy Barrios, BH Case Manager (Fresno / Kings)	No	Melissa Gonzalez, MOU Coordinator	No
Fargol Riahi, BH Case Manager Lead	No	Giselle Fernandez, Consultant IV	No
Cheryl Laundry, Regional Program Manager	Yes	Alicia B Johnson, BH Implementation Lead	No
Christopher Domasin, BH Case Manager (Tulare)	Yes	Phillip Perez, Regional Center Liaison	Yes
		Lynn Pham, Contract Manager Regional Center	No
		Lali Witrago, Consultant IV/MOU Coordinator	Yes

Agenda

Categories	Details
------------	---------

I.	Introductions	All
	<p>Regional Center Updates:</p> <p>Mark shared the following updates for CVRC:</p> <p>CVRC continues show a lot of growth for people served as they approach 30,000 individuals served by December 31. As of today, they are at 29,779 (grew by 275 individuals last month in November; the average is 150-175).</p> <p>CVRC has hired 30 service coordinators for all three of their office location with Fresno’s location receiving 18 of the 30 new hires. They’re continuing to hire more SC.</p> <p>CVRC reported that Merced office location client to staff ratio is slightly over the required case load ratio (0-5 years of age is 1:40; 6 years of age and above is 1:64) as they’re having some difficulty hiring service coordinators. The recruitment process has started earlier, as they’re looking to hire five service coordinators next month for Merced and another 20 service coordinators for the Visalia and Fresno office locations by February of 2025.</p> <p>CVRC reported that of the 21 Regional Centers statewide they're usually in the top five require case load ratio.</p> <p>II. CVRC reported that the state is requiring RCs to have a standardized individual program plan amongst all 21 regional centers. Which includes standardization for intake and assessment forms, and for standardizing how vendors our brought on. That goes into effect on January 1st. There’s been a lot of trainings occurring to prepare for the change.</p> <p>Rate reform, which will impact all of RC vendors, will also go into effect on January 1st. The RCs are preparing for these changes with their accounting department, and the service coordinators regarding new authorizations and changes with some service codes are being addressed.</p> <p>CVRC has been constantly providing services to their community as the constant growth requires them to steadily build up their capacity to serve. This has been the case especially over the past two years.</p> <p>Phillip question – will the new standardized IPP format lend to more efficient data exchange (Sandis platform?) for the purpose of care coordination?</p> <p>CVRC response – the data being collected will be consisted across the state, potentially allowing for robust analysis of data points. There will also be the narrative component included in the analysis provided.</p>	CVRC Team
III.	<p>MOU:</p> <p>Perry and Janet shared that have been in discussion with Mathew Bahr, Associate Director/General Counsel Legal Services, to complete the review and approval of the CVRC MOU. They will include KP representatives, Lynn Pham, Contract Manager, and Lali Witrago, MOU Coordinator, moving forward to continue the execution process of this MOU.</p>	

	<p>Perry and Janet shared that the redline reviews are being done by all parties. Next steps will be to send the MOU to the CVRC legal counsel and the MCPS respective legal and compliance departments for final review and approval, then move to signatures.</p>	MCPs
IV.	<p>Health Plan Updates:</p> <p>CalViva Health/HN Updates:</p> <p>Perry will send over to ECM and CS providers list along with the newly branded and updated ABA prior authorization request form.</p> <p>Anthem Blue Cross Updates:</p> <p>Janet provided an overview of the Anthem’s membership report and utilization statistics.</p> <p>Janet will be the CVRC point of contact until Lali’s position is backfield.</p> <p>Kaiser Permanente Updates:</p> <p>Lali shared KP 2024 report and provided an overview of the various Medi-Cal benefits available for KP Medi-Cal beneficiaries (transportation, ECM, CS, & CHW).</p> <p>Lali informed the CVRC team that they’ll be asking for feedback from the CVRC team on what kind of data you may like to see as we move forward in terms of aggregate data. Lali highlighted with the MOU requirements and the execution of MOU nearing we’re going to get into the conversations about data exchange and how are we going to achieve that.</p>	Perry Janet Lali
V.	<p>Data Exchange:</p> <p>CalViva Health/Health Net – CVRC Data Sheet Q4 2024</p> <ul style="list-style-type: none"> Membership, Transportation Utilization. Refer to CalViva Health/ Health Net Data Report CVRC – Q4 2024. <p>Anthem Blue Cross – CVRC Q4 2024 Report</p> <ul style="list-style-type: none"> Membership, Transportation, and LiveHealth Online. Ready.Set.Renew, and CalAIM Enhanced Care Management, Community Supports, Doula, and Community Health Worker resources and information. Anthem Data Report CVRC – Q4 2024. <p>Kaiser Permanente – Q4 2024 Report</p> <ul style="list-style-type: none"> Membership, ECM and CS Enrollment Data. 	Perry Janet Lali
VI.	<p>Open Forum/Round table:</p> <p>Next Meeting: 03/20/2025 @1pm – Will be facilitated by TBD</p> <p>3rd Thursday of the 3rd month of every quarter @ 1:00pm</p>	All