



Coordinated Care Initiative (CCI)
Santa Clara County Stakeholder Advisory Committee meeting notes
August 17, 2016

1. Welcome & introductions

2. Health plans update and CCI implementation issues

Anthem Blue Cross Cal MediConnect Plan (Medicare-Medicaid Plan)

Efforts are focused on the state budget. Other work going on involves:

- A press release to show how the Cal MediConnect (CMC) program saves money
- An LTSS Performance Improvement Project (PIP) about Community Based Adult Services (CBAS) centers
- Outreach on how to join. Anthem Blue Cross Cal MediConnect Plan and Santa Clara Family Health Plan (SCFHP) may reach out to Medi-Cal members to:
 - Talk one on one about the Cal MediConnect program
 - Ask if they want to join

Anthem Blue Cross Cal MediConnect Plan may share information with Health Care Options.

Santa Clara Family Health Plan (SCFHP)

SCFHP is tracking Long Term Care (LTC) data from their skilled nursing facilities (SNF) to find:

- What percent of members might be able to be put into a lower level of care
- What the issues are with putting members into a lower level of care
- Key issues to members being put in a lower level of care, such as:
 - Housing
 - Income
 - Caregiver absence

SCFHP will create an MLTSS PIP on:

- The number of members who are put back into hospitals from SNF's; and
- The impact of case management on this number

OnLok Lifeways

OnLok Lifeways is working on:

- Outreach efforts with the CCI Communications Committee
- A quality improvement project on long term services and supports (LTSS) data
- Acupuncture benefit changes from July 1, 2016
- Comments to the Department of Health Care Services (DHCS)/Center for Medicare and Medicaid Services (CMS) about a voluntary enrollment strategy

3. Dashboard action items

The dashboard included enrollment and health risk assessment (HRA) data for both health plans. Non-vital issues were removed per the committee.

4. Regulatory review

- CMS changed the core reporting requirements
- CMS included the following in the Part C requirements:
 - Provider payments each year
 - Rewards
 - Incentives
- CMS told the plans how to handle the backlog of encounter data
- DHCS extended Medi-Cal continuity of care to 12 months so it's the same as the Medicare rules
- DHCS told plans about the end-of-life benefit. It's provided by fee-for-service , not managed care
- CMS told plans about the Affordable Care Act Section 1557 nondiscrimination clause

5. Outreach and communication

Events are being held on November 2, 2016 for the Vietnamese and Chinese communities. These are listed on CalDuals.org.

Outreach to in-home services and supports (IHSS) providers

Anthem Blue Cross Cal MediConnect Plan, SCFHP and state level IHSS Service Employees International Union representatives met to decide how to educate and inform the IHSS caregivers about Cal MediConnect. These groups will work with the California Association of Health Plans (CAHP) to create a presentation for caregivers.

6. Additional updates

Housing advocacy

The Aging Services Collaborative and other advocates are:

- Looking at zoning in San Jose
- Sharing housing options
- Telling seniors about the bond issue that indicates it will affect senior housing issues, even though it mainly is for the chronically homeless

Contacting members

Anthem Blue Cross Cal MediConnect Plan is going to visit members they can't reach by phone. The health plans will set up a meeting to talk about how to reach these members.

Multipurpose senior services program (MSSP)

SCFHP wants more DME (durable medical equipment) vendors. Meetings between case managers, California Home Medical Equipment (CHME) and SCFHP were held to share and coordinate their processes.

Alzheimer's and dementia diagnoses

ICD-10 diagnosis codes for dementia were shared with the plans so they can track how many members receive these diagnoses. The committee asked:

- How are the plans' dementia specialists being used?
- What future trainings will be given?

Community resources

The committee discussed how to better share community resources with county case managers.

7. Upcoming meetings and potential topics

The Health Homes presentation was postponed to the next meeting

8. Meeting Adjourned

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