



Coordinated Care Initiative (CCI)
Santa Clara County Stakeholder Advisory Committee meeting notes
February 18, 2016

1. Welcome & introductions

2. Health plans update and CCI implementation issues:

Anthem Blue Cross Cal MediConnect Plan (Medicare-Medicaid Plan) and Santa Clara Family Health Plan (SCFHP)

Shared plan activity for the health plans on the dashboard at www.calduals.org/enrollment-information/enrollment-data

OnLok Lifeways

New numbers for the Program of All-inclusive Care for the Elderly (PACE) program were shared on the Cal MediConnect (CMC) dashboard. A factsheet was also shared for the PACE program.

3. Regulatory review

Notifications:

- We got the 2015 Medication Therapy Management (MTM) program data memo on January 14, 2016.
- We made the prescription drug event (PDE) reporting for the Medicare-Medicaid Plans (MMPs) clear on January 15, 2016.
- We got the 2016 HEDIS patient-level data submission memo on January 19, 2016.
- We got the CY 2016 formulary information and criteria request worksheet on January 19, 2016.

Deliverables:

- The Long-Term Services and Supports (LTSS) Performance Improvement Project (PIP) approval request to the Department of Health Care Services (DHCS) was submitted on February 11, 2016.
- The CCI quarterly contract adequacy reporting for Q4 of 2015 was submitted on February 15, 2016.

4. CMC Ombudsman: Fewer calls were received. Some calls about how to enroll and balanced billing needed provider follow-up.

5. The Alzheimer's Association: A presentation on the Alzheimer's Association training for case managers in Santa Clara County was shared.

6. LTSS and behavioral health (BH):

- The average caseload for a county case manager is 373 members. Only 11 of those members are fee-for-service. Approximately eight members enroll each month.
- Most referrals are from Adult Protective Services for self-neglect and don't need medical care.
- Community-based organizations (CBOs) helping with BH services are having problems sending claims to the health plans.

- The 4,000-5,000 skilled nursing facility (SNF) beds in Santa Clara County will be filled by 2020. Thousands more will be needed. Reimbursement issues are still a problem.

7. Community networks — The Aging Service Collaborative (ASC):

- Is now housed within the Silicon Valley Council of Nonprofits (SVCN)
- Restructured membership
- Will collect dues
- Has a new website
- Received a grant renewal from the SCAN Foundation

The caregiver’s conference was also discussed.

8. Stakeholder’s roundtable: Last meeting, we decided to share information in a new way. All members got a link to a Google-doc before the meeting and were asked to make updates. The dashboard wasn’t sent for review before the meeting. This issue will be first on the agenda at the next meeting. We will look at any issues and add them to the agenda. Committee members offered to help their peers send updates to the dashboard.

We also heard positive feedback about the Cal MediConnect Consumer Advisory Board (CAB) meeting. Topics discussed include social day care and mental health.

Meeting Adjourned

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