

Changes to the Hoosier Care Connect (HCC) member handbook

Below are updates to the Hoosier Care Connect (HCC) member handbook. Please keep this document with your member handbook.

Page 27 | Part 2 – Ways to good health | Section: Preapproval (an OK from Anthem)

The information about how long it will take to get an OK from Anthem has been revised with the following language:

Getting an OK will take no more than **five business days** or, if urgent, no more than **48 hours**.