

Hello, and welcome to Anthem. We're your Indiana PathWays for Aging plan. We're here to help you get the care you need so you can meet your health goals. We will work with you and your doctor to understand your healthcare needs and make sure that you get the most appropriate care. Your PathWays Medicaid benefits are effective as of <insert effective date>.

The following materials in this packet will help you learn about your benefits and how to use them:

- **Member ID card:** Your Medicaid ID card has your PathWays member ID number and some important phone numbers
- **Welcome Guide:** Learn the most important things to do to get started with your new health plan. This guide has information about:
  - Your plan benefits, including our extra value-added benefits.
  - Important phone numbers.
  - How to access your full member handbook and online provider directory.
  - How to create your online account to manage your health plan.
  - Our Sydney Health mobile app to access your digital ID card and quickly view your plan details.
  - Nondiscrimination notice.
  - How to get information in another language.
  - And more.
- **Healthy Rewards:** Get rewards for taking care of yourself. Earn Healthy Rewards just for completing your Health Needs Screening, going to the doctor, and taking part in your care. Visit [anthem.com/AnthemRewards](https://www.anthem.com/AnthemRewards) to learn more.

We're glad to have you as an Anthem member.

Sincerely,



Kimberly Roop, MD  
Plan President  
Anthem

Enclosures: Medicaid ID card  
Welcome Guide  
Notice of Privacy Practices

**[anthem.com/inmedicaid](https://www.anthem.com/inmedicaid)**

Serving Hoosier Healthwise, Healthy Indiana Plan,  
Hoosier Care Connect, and  
Indiana PathWays for Aging

Anthem Blue Cross and Blue Shield is the trade name of Anthem Insurance Companies, Inc., independent licensee of the Blue Cross and Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

Sydney Health is offered through an arrangement with Carelon Digital Platforms, a separate company offering mobile application services on behalf of your health plan. ©2020-2024.