



HOOSIER HEALTHWISE, HEALTHY INDIANA PLAN, HOOSIER CARE CONNECT - UM
 P.O. Box 62509
 Virginia Beach, VA 23466

Date

Member Name

Member Address Line 1

Member Address Line 2

Member City, State ZIP code

Reference No: Reference Number

Provider: Name of Provider

Facility/Vendor: Name of Facility/Vendor

Client: Name of Client

Patient: Patient ID

Subscriber: Patient Name

Admit Date: Admit Date

Date Created: Date Created

Requested Start Date	End Date	Days	Level of Care
Requested Start Date	End Date	# of Days	Level of Care

Quantity	Code	Description
Quantity	Code	Description

Review outcome: Initial Denial: Not Medically Necessary

Place of service: Place of service

Dear Member:

An Anthem doctor has reviewed your request for services. After looking at your health record, we determined the requested services are not medically necessary. Therefore, we cannot approve the services. You and your doctor will still decide what treatment is best.

This decision is based on: Enter Clinical Rationale

You can learn more about why your request was denied. Just ask for a copy of how we made this decision. This copy is available at no cost to you.

You may also speak with your doctor about this request and your health care. Call your doctor if you do not hear from him/her.

Your doctor may wish to speak to the doctor who looked at your case. Your doctor may write, call or fax us at:

Anthem Blue Cross and Blue Shield
P.O. Box 62429
Virginia Beach, VA 23466

1-866-408-6132 – Hoosier Healthwise
1-844-533-1995 – Healthy Indiana Plan
1-844-284-1798 – Hoosier Care Connect
Fax: 1-866-406-2803

Our Member Services reps are here to help if:

- You need help to translate or understand this letter.
- You want a copy of how we made this decision.

Call us at **1-866-408-6131** (Hoosier Healthwise, Healthy Indiana Plan) or **1-844-284-1797** (Hoosier Care Connect); TTY 711.

The *Your Rights as a Hoosier Healthwise, Healthy Indiana Plan or Hoosier Care Connect Member* notice sent with this letter also tells you where to get help. This notice does not affect any other Anthem services.

Thank you for being an Anthem member.

Sincerely,

Health Care Management Staff
Anthem Blue Cross and Blue Shield

Cc: Servicing provider, Requesting provider

Enclosure: Your Rights as a Hoosier Healthwise, Healthy Indiana Plan or
Hoosier Care Connect Member

www.anthem.com/inmedicaid

**Serving Hoosier Healthwise, Healthy Indiana Plan
and Hoosier Care Connect**

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Call for free translation/Llame para una traducción sin costo: 1-866-408-6131 (Hoosier Healthwise, Healthy Indiana Plan); 1-844-284-1797 (Hoosier Care Connect); TTY 711.