



Serving Hoosier Healthwise, Healthy Indiana Plan  
and Hoosier Care Connect

# Getting the right care

## Our 24/7 NurseLine is a good call

If you or your child is sick or hurt, the most important thing is to get medical care. Sometimes it seems the emergency room (ER) is your only choice, but the ER is not always the best choice.

If you have an emergency, like uncontrolled bleeding or chest pain, go to the ER or call 911. But things like colds, sore throats, stomachaches or earaches are often not emergencies. Call our 24/7 NurseLine and skip the wait in the ER.



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## 24/7 NurseLine

Call 1-866-408-6131 (Hoosier Healthwise,  
Healthy Indiana Plan); 1-844-284-1797  
(Hoosier Care Connect); TTY 711.

Fast, free advice from a nurse day or night.

**Call Anthem Blue Cross and Blue Shield's 24/7 NurseLine at 1-866-408-6131 (Hoosier Healthwise, Healthy Indiana Plan); 1-844-284-1797 (Hoosier Care Connect); TTY 711.**

Our nurses are always there to provide support, give you peace of mind and help you:

- Get answers to your health questions
- Find a doctor in our network
- Find an urgent care center or walk-in clinic

**Get the right care in the right place when you need it.**

Call our 24/7 NurseLine at 1-866-408-6131 (Hoosier Healthwise, Healthy Indiana Plan); 1-844-284-1797 (Hoosier Care Connect); TTY 711, or visit [www.anthem.com/inmedicaid](http://www.anthem.com/inmedicaid) to find a doctor or clinic near you.

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Do you need help with your health care, talking with us or reading what we send you? We provide our materials in other languages and formats at no cost to you. Call us toll free at 1-866-408-6131 (Hoosier Healthwise, Healthy Indiana Plan); 1-844-284-1797 (Hoosier Care Connect); TTY 711.

¿Necesita ayuda con su cuidado de la salud, para hablar con nosotros o leer lo que le enviamos? Proporcionamos nuestros materiales en otros idiomas y formatos sin costo alguno para usted. Llámenos a la línea gratuita al 1-866-408-6131 (Hoosier Healthwise, Healthy Indiana Plan); 1-844-284-1797 (Hoosier Care Connect); TTY 711.

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