



Important information about the Anthem Physician Incentive Plan

Dear Member:

Thank you for being an Anthem member. Here is the information you asked for about our physician incentive plan. Please keep this letter with your member handbook.

Introduction

Anthem has a physician incentive plan to reward primary medical providers (PMPs) in your plan. Anthem rewards PMPs who provide important health care and services to our members. The PMP you and your family go to may be in this plan.

Getting you the right care at the right time

To receive a bonus, a PMP must show he/she has provided members with the best care possible. Your PMP should always use his/her medical background to provide care and services to you and your family. Your PMP should also talk to you about your personal health care needs. Your PMP isn't allowed to:

- Make you go to certain doctors.
- Keep you from getting the care you need.

All PMPs, such as those in the physician incentive plan, must be able and willing to see these types of members:

- People in all ethnic, cultural, racial, religious, gender, age or socioeconomic groups
- People with disabilities
- People in certain geographic locations
- People with certain health problems

The physician incentive plan isn't allowed to discriminate against PMPs who provide care and services to these members.

How the plan works

PMPs in the physician incentive plan must receive a high quality score to get a bonus.

PMPs in the plan are evaluated on these standards:

- Well-child checkups — during the first 15 months and each year from age 3 to 6
- Teen checkups — each year from age 12 to 21
- Preventive and/or outpatient care for adults
- Appropriate medications for members with asthma
- Diabetic screenings
- Breast cancer screenings
- Cervical cancer screenings

The physician incentive plan limits the bonus amount a PMP can receive. The physician incentive plan follows all federal guidelines, including:

- Stop-loss protection
- Enrollee survey
- Disclosure requirements

How does the physician incentive plan help PMPs provide you and your family with the right care?

The physician incentive plan gives PMPs:

- Resources to reach members so they can get the care and services they need to stay healthy.
- Reports to show how they're doing so they can continue to provide the best care possible.

How do we make sure you get the care you need to stay healthy?

Anthem is committed to helping you and your family get the care and services you need. We work with PMPs in the physician incentive plan to help meet your needs.

The physician incentive plan may change at any time. If you have questions or want more information, please call our Customer Care Center (CCC) toll free at 1-866-408-6131 (Hoosier Healthwise and Healthy Indiana Plan), or 1-844-284-1797 (Hoosier Care Connect) Monday through Friday from 8 a.m. to 8 p.m. Members with hearing or speech loss may call our CCC TTY line at 711.

Sincerely,

Anthem Blue Cross and Blue Shield

[anthem.com/inmedicaid](https://www.anthem.com/inmedicaid)

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