

# Get help with your HIP POWER Account



Serving Hoosier Healthwise,  
Healthy Indiana Plan, and Hoosier Care Connect

As a Healthy Indiana Plan (HIP) Plus member, you have a savings account called a **Personal Wellness and Responsibility (POWER) Account**. This account has \$2,500 in it to pay for your approved healthcare.

Every year, the state provides most of the \$2,500, and you pay the rest. Your monthly payments are called contributions and are based on your income. You'll get a bill each month for the payment.

## What if you can't pay your contribution?

Don't worry, you can get help. Your employer or a nonprofit group, like a church or foundation, may help. They can pay all or part of your contribution. If they pay a part, you pay what's left.

## Here's how they can help

Your employer or a nonprofit group can make payments one month at a time, multiple months at a time, or make one payment for the entire calendar year. They can make payments:

1. Online at [anthem.com/Pay4HIP](https://www.anthem.com/Pay4HIP).
  - They can pay by credit card, debit card, or bank withdrawal.
  - Be sure to provide them with your invoice and date of birth.
2. By mail.
  - Give them your invoice so they can fill in the amount they're paying.
  - Have them mail in the invoice and payment to:  
Anthem Blue Cross and Blue Shield  
P.O. Box 6431  
Carol Stream, IL 60197-6431



**What if my POWER Account contribution is not paid?** If your employer or nonprofit group does not make a payment within 60 days, you will have an additional 60 days to pay. If your POWER Account contribution is still not paid, you could lose some or all of your benefits. Keep your benefits by making sure your POWER Account contribution is paid on time.

**For more information** about your HIP Plus POWER Account, visit [anthem.com/inmedicaid](https://www.anthem.com/inmedicaid). Or call Member Services at **866-408-6131 (TTY 711)**, Monday through Friday, 8 a.m. to 8 p.m. Eastern time.



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Do you need help with your healthcare, talking with us, or reading what we send you? We provide our materials in other languages and formats at no cost to you. Call us toll free at 866-408-6131 (Hoosier Healthwise, Healthy Indiana Plan) or 844-284-1797 (Hoosier Care Connect), TTY 711.

¿Necesita ayuda con su cuidado de la salud, para hablar con nosotros o leer lo que le enviamos? Proporcionamos nuestros materiales en otros idiomas y formatos sin costo alguno para usted. Llámenos a la línea gratuita al 866-408-6131 (Hoosier Healthwise, Healthy Indiana Plan) o 844-284-1797 (Hoosier Care Connect), TTY 711.

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