

Can I use mail-order services to get my prescriptions?

As a member of the Anthem HealthKeepers Plus plan, you can have some drugs mailed to your home. You can receive up to a 90-day supply of certain medications, and all other drugs are limited to a 34-day supply. Two prior fills of the same medication are required to be eligible for a 90-day supply.

If you want to switch to home-delivery pharmacy through IngenioRx, our pharmacy benefits manager, you can call 833-203-1737 (TTY 711) Monday through Friday from 8 a.m. to 6 p.m. Eastern time. They will help you sign up, including calling your doctor to transfer prescriptions.