Anthem. HealthKeepers Plus Offered by HealthKeepers, Inc.

Environmental modification benefit

What is the environmental modification benefit?

Environmental modification is a physical adaptation to your primary residence or primary vehicle, which is necessary to ensure your health, safety, and/or welfare. It enables you to function with greater independence, and not require nursing home placement. The environmental modification benefit also includes pest control services.

Eligibility for the environmental modification benefit

The environmental modification benefit offered by HealthKeepers, Inc. is available to Anthem HealthKeepers Plus members that are enrolled in the CCC Plus Waiver. This includes Elderly Disabled Consumer Directed (EDCD) waiver, Technology Assisted waiver and Early and Periodic Screening, Diagnostic Treatment (EPSDT) with waiver services. Members who have the Developmental Disabilities (DD)/Intellectual Disabilities (ID) waiver are eligible for environmental modification. However, it will not be handled by HealthKeepers, Inc. but by feefor-service (FFS).

Covering environmental modifications

The environmental modification benefit is covered up to a maximum of **\$5,000 per household** per fiscal year (June-July). The benefit cannot be used for **more than one member** in the same home. Pest control is covered up to \$1,500, which is included in the \$5,000 maximum per fiscal year. If you do not use your environmental modification benefit during the fiscal period, the amount does not roll over to the following year. All environmental modification requests will be reviewed by HealthKeepers, Inc. Medical Director for medical necessity. If you disagree with our decision, you do have appeal rights (see the section on *Appeals, State Fair Hearings and Complaints (Grievances)* in your member handbook for more information).

Who completes the environmental modification?

Any request for an environmental modification has to be presented to your assigned care coordinator. A licensed contractor that is a Medicaid preferred provider participating with HealthKeepers, Inc. will complete all modifications to your home or vehicle. All estimates regarding the modification will be property of the health plan and the contractor. The health plan will not participate in balance or split billing. The home modification must be completed within the \$5,000 benefit and within the fiscal period from June-July.

Examples of covered home modification items

- Building or purchase of wheelchair ramps
- Grab-bars
- Widening of doorways
- Bathroom modifications

Examples of non-covered home modification items

- Carpeting
- Newly constructed Carports
- Porches
- Pools
- Patios/Decks
- Garages
- Fences (including electrical fences)
- Screen doors
- Landscaping and yard work supplies
- Roof repair or replacement
- Gutters
- Faucet repairs
- Elevators
- Recurrent fees for alarms systems
- GPS tracking
- House painting
- Any pre-existing hazardous issues discovered in the home that would prevent the completion of an approved project to include but not limited to mold, electrical issues, etc.

For a complete list of covered or non-covered home modifications you can contact your Care Coordinator or the Care Coordination line at **1-855-323-4687.**

When will my home modification be completed?

Your home modification may be completed within 3-6 months after it is approved, depending on contractor availability and scheduling. For any concerns regarding your request, you may contact your Care Coordinator for updates, as needed.

What is considered a pest, and what is covered by the health plan?

Pest control is a covered benefit under the health plan to assist with necessary extermination of household pests. This ensures a clean, sanitary, and safe condition of the home.

The health plan covers common pests such as bed bugs, rodents, roaches, etc. The plan will not cover termites.

Covering pest control

Pest control services are included in your home modification benefit up to \$1,500 per year. The pest control benefit does not carry over to the following year if not used.

The health plan will work with vendors in your area to perform the services. If you have any questions please reach out to your Care Coordinator or the Care Coordination line at **1-855-323-4687.**

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