



## Keep your BadgerCare Plus information current

If your address, phone number, or email address changes, the Wisconsin Department of Health Services needs to know so you will never miss important news, updates, or renewal deadlines.



Log in at [access.wi.gov](https://access.wi.gov) or contact your local agency to update your contact information today.



To make renewal easier, you can download the **MyACCESS** app from the App Store<sup>®</sup> or Google Play<sup>™</sup>. The app lets you submit proof documents and check the status of your renewal application.

# Where to go for care

If you get sick or injured, you have options.



**Doctor.** Contact your primary care provider (PCP) first when you need healthcare.



**Telehealth.** Check with your PCP to see if they offer telehealth appointments.



**Urgent care.** When you can't see your PCP, visit an urgent care center for minor illnesses or injuries, like:

- Fever
- Vomiting
- Sprains
- Strains
- X-rays
- Small cuts
- Back pain



**Emergency room.** Visit an emergency room (ER) for life-threatening issues, or those that need attention right away.

- Chest pain
- Trouble breathing
- Head injury
- Slurred speech
- Seizure
- Broken bones



Trouble deciding where to go?  
Talk to a nurse. Call 24/7 NurseLine  
at **855-690-7800 (TTY 711)**  
24 hours a day, seven days a week.

For help finding a provider near you, use our online [Find a Doctor tool](#).



## All your information is just a tap away

These free mobile apps allow you to take charge of your healthcare and benefits.

### MyACCESS app

lets you:

- Receive renewal reminders.
- Connect to your BadgerCare Plus benefits.
- Check your application status.
- Submit documents.

### ebtEDGE app

If you have SNAP benefits, you can use this app to check your FoodShare (EBT) QUEST card balance and find eligible stores and farmers markets near you.

### Anthem Medicaid app

lets you:

- Log in easily and securely with Touch ID/Android Fingerprint/Face ID.
- Find a doctor, hospital, pharmacy, or specialist that serves your plan.
- Always have your member ID card with you.
- Live chat with a representative.

All of these are available on the App Store® or Google Play™.





# Well-child checkups for children 1 to 6 years old

Taking your child to appointments with their primary care provider (PCP) for routine health tests and vaccinations can help you stay on top of their health.

It may be time for your child to have a checkup. Check this chart to find out.

Immunization chart for children 1 to 6 years old								
Immunization due	12 months	15 months	18 months	24 months	3 years	4 years	5 years	6 years
Varicella	✓ Dose 1					✓ Dose 2		
MMR	✓ Dose 1							
Hep A	✓ Dose 1							
PCV	✓ Dose 4							
Influenza	✓	✓	✓	✓	✓	✓	✓	✓
DTaP/Tdap		✓ Dose 4				✓ Dose 5		
Hib		✓ Dose 4						
IPV						✓ Dose 4		



Do you need help finding a doctor, making an appointment, or finding a ride to your child's doctor visit? Call Member Services at **855-690-7800 (TTY 711)** Monday to Friday, 8 a.m. to 5 p.m. local time. Or log in to your **secure account** to live chat with us or send a secure message.

Anthem Blue Cross and Blue Shield is the trade name of CompCare Health Services Insurance Corporation, an independent licensee of the Blue Cross and Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

## Communicating with you is important

For people with disabilities or who speak a language other than English, we offer these services at no cost to you:

- Qualified sign language interpreters
- Written materials in large print, audio, electronic, and other formats
- Help from qualified interpreters in the language you speak
- Written materials in the language you speak

To get these services, call Member Services at 855-690-7800 (TTY 711). Or you can call our Member Advocate at **262-523-2424**.

ATTENTION: If you speak English, language assistance services are available to you free of charge. Call 855-690-7800 (TTY: 711).

ATENCIÓN: Si habla español, los servicios de asistencia de idiomas están disponibles sin cargo. Llame al 855-690-7800 (TTY: 711).

ໝາຍເຫດ: ຖ້າທ່ານເວົ້າພາສາລາວ, ທ່ານສາມາດໃຊ້ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາໄດ້ໂດຍບໍ່ເສຍຄ່າ. ໂທ 855-690-7800 (TTY: 711).

CEEB TOOM: Yog koj hais lus Hmoob, kev pab rau lwm yam lus muaj rau koj dawb xwb. Hu 855-690-7800 (TTY: 711).

DIGTOONI: Haddii aad ku hadasho afka Soomaaliha, adeegyada caawimada luqadda waxaa lagu heli karaa iyagoo bilaash ah. Wac 855-690-7800 (TTY: 711).

ВНИМАНИЕ: Если Вы говорите по-русски, Вам будут бесплатно предоставлены услуги переводчика. Позвоните по номеру: 855-690-7800 (TTY: 711).

注意: 如果您说中文, 您可获得免费的语言协助服务。请致电 855-690-7800 (TTY 文字电话: 711)。

ကျေးဇူးပြု၍ နားဆင်ပါ - သင်သည် မြန်မာစကားပြောသူဖြစ်ပါက၊ သင့်အတွက် အခမဲ့ဖြင့် ဘာသာစကားကူညီရေး ဝန်ဆောင်မှုများ ရရှိနိုင်သည်။ 855-690-7800 (TTY: 711) တင် ဖုန်းခေါ်ဆိုပါ။